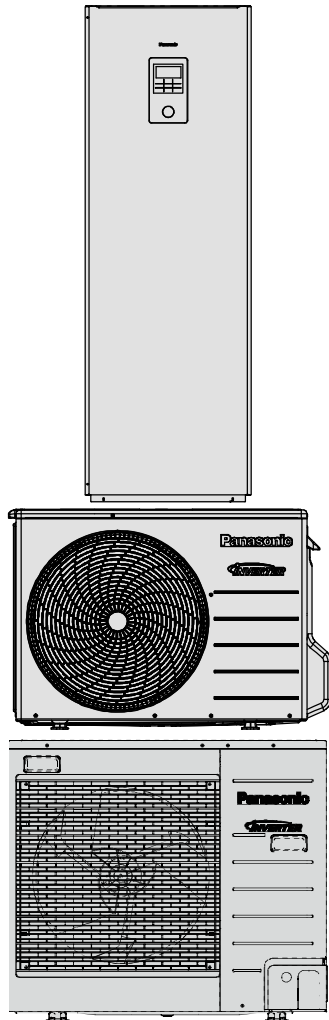


Service Manual

Air-to-Water Hydromodule + Tank



Indoor Unit
WH-ADC0309H3E5

Outdoor Unit
WH-UD03HE5-1
WH-UD05HE5-1
WH-UD07HE5-1
WH-UD09HE5-1

Destination
Europe
Turkey

WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the products dealt with in this service information by anyone else could result in serious injury or death.

IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safety. These parts are marked by  in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.



PRECAUTION OF LOW TEMPERATURE

In order to avoid frostbite, be assured of no refrigerant leakage during the installation or repairing of refrigerant circuit.

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Safety Precautions

- Read the following “SAFETY PRECAUTIONS” carefully before installation of Air-To-Water Hydromodule + Tank (here after referred to as “Tank Unit”).
- Electrical works and water installation works must be done by licensed electrician and licensed water system installer respectively. Be sure to use the correct rating and main circuit for the model to be installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below.
Incorrect installation due to ignorance or negligence of the instructions will cause harm or damage, and the seriousness is classified by the following indications.
- Please leave this installation manual with the unit after installation.

	WARNING	This indication shows the possibility of causing death or serious injury.
	CAUTION	This indication shows the possibility of causing injury or damage to properties only.

- The items to be followed are classified by the symbols:

	Symbol with white background denotes item that is PROHIBITED from doing.
	Symbol with dark background denotes item that must be carried out.

- Carry out test run to confirm that no abnormality occurs after the installation. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.
- If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.

 WARNING		
1. Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.		
2. Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.		
3. Keep plastic bag (packaging material) away from small children, it may cling to nose and mouth and prevent breathing.		
4. Do not use pipe wrench to install refrigerant piping. It might deform the piping and cause the unit to malfunction.		
5. Do not purchase unauthorized electrical parts for installation, service, maintenance and etc.. They might cause electrical shock or fire.		
6. Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.		
7. Do not use the hot water produced by the Tank Unit for drinking or food preparation. It may cause illness to the user.		
8. Do not place containers with liquids on top of the Tank Unit. It may cause Tank Unit damage and/or fire could occurs if they leak or spill onto the Tank Unit.		
9. Do not use joint cable for Tank Unit / Outdoor Unit connection cable. Use specified Tank Unit / Outdoor Unit connection cable, refer to instruction CONNECT THE CABLE TO THE TANK UNIT and connect tightly for Tank Unit / Outdoor Unit connection. Clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat up or fire at the connection.		
10. For electrical work, follow local wiring standard, regulation and this installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.		
11. For water circuit installation work, follow to relevant European and national regulations (including EN61770) and local plumbing and building regulation codes.		
12. Engage dealer or specialist for installation. If installation done by the user is defective, it will cause water leakage, electrical shock or fire.		
13. • This is a R410A model, when connecting the piping, do not use any existing (R22) pipes and flare nuts. Using such same may cause abnormally high pressure in the refrigeration cycle (piping), and possibly result in explosion and injury. Use only R410A refrigerant. • Thickness for copper pipes used with R410A must be 0.8 mm or more. Never use copper pipes thinner than 0.8 mm. • It is desirable that the amount of residual oil is less than 40 mg/10 m.		
14. When install or relocate Tank Unit, do not let any substance other than the specified refrigerant, eg. air etc. mix into refrigerant cycle (piping). Mixing of air etc. will cause abnormal high pressure in refrigeration cycle and result in explosion, injury etc.		
15. Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.		
16. Install at a strong and firm location which is able to withstand the set's weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.		
17. This equipment is strongly recommended to be installed with Residual Current Device (RCD) on-site according to the respective national wiring rules or country-specific safety measures in terms of residual current.		
18. During installation, install the refrigerant piping properly before run the compressor. Operation of compressor without fixing refrigeration piping and valves at opened condition will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.		



WARNING

19. During pump down operation, stop the compressor before remove the refrigeration piping. Removal of refrigerant piping while compressor is operating and valves are opened will cause suck-in of air, abnormal high pressure in refrigerant cycle and result in explosion, injury etc.
20. Tighten the flare nut with torque wrench according to specified method. If the flare nut is over tightened, after a long period, the flare may break and cause refrigerant gas leakage.
21. After completion of installation, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.
22. Ventilate the room if there is refrigerant gas leakage during operation. Extinguish all fire sources if present. It may cause toxic gas when the refrigerant contacts with fire.
23. Only use the supplied or specified installation parts, else, it may causes unit vibrate loose, water leakage, electrical shock or fire.
24. If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.
25. Select a location where in case of water leakage, the leakage will not cause damage to other properties.
26. When installing electrical equipment at wooden building of metal lath or wire lath, in accordance with electrical facility standard, no electrical contact between equipment and building is allowed. Insulator must be installed in between.
27. Any work carried out on the Tank Unit after removing any panels which is secured by screws, must be carried out under the supervision of authorized dealer and licensed installation contractor.
28. This system is multi supply appliance. All circuits must be disconnected before accessing the unit terminals.
29. For cold water supply has a backflow regulator, check valve or water meter with check valve, provisions for thermal expansion of water in the hot water system must be provided. Otherwise it will cause water leakage.
30. The piping installation work must be flushed before Tank Unit is connected to remove contaminants. Contaminants may damage the Tank Unit components.
31. This installation may be subjected to building regulation approval applicable to respective country that may require to notify the local authority before installation.
32. The Tank Unit must be shipped and stored in upright condition and dry environment. It may laid on its back when being moved into the building.
33. Work done to the Tank Unit after remove the front plate cover that secured by screws, must be carried out under the supervision of authorized dealer, licensed installation contractor, skilled person and instructed person.
34. This unit must be properly earthed. The electrical earth must not be connected to a gas pipe, water pipe, the earth of lightning rod or a telephone. Otherwise there is a danger of electrical shock in the event of an insulation breakdown or electrical earth fault in the Tank Unit.



CAUTION

1. Do not install the Tank Unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire. 
2. Do not release refrigerant during piping work for installation, re-installation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite. 
3. Do not install this appliance in a laundry room or other high humidity location. This condition will cause rust and damage to the unit. 
4. Make sure the insulation of power supply cord does not contact hot part (i.e. refrigerant piping, water piping) to prevent from insulation failure (melt). 
5. Do not apply excessive force to water pipes that may damage the pipes. If water leakage occurs, it will cause flooding and damage to other properties. 
6. Do not transport the Tank Unit with water inside the unit. It may cause damage to the unit. 
7. Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
8. Select an installation location which is easy for maintenance.
9. Power supply connection to Tank Unit.
 - Power supply point should be in easily accessible place for power disconnection in case of emergency.
 - Must follow local national wiring standard, regulation and this installation instruction.
 - Strongly recommended to make permanent connection to a circuit breaker.
 - Power Supply 1: For UD03HE5-1 and UD05HE5-1, use approved 15/16A 2-poles circuit breaker with a minimum contact gap of 3.0mm.
 - For UD07HE5-1 and UD09HE5-1, use approved 25A 2-poles circuit breaker with a minimum contact gap of 3.0mm.
 - Power Supply 2: Use approved 16A 2-poles circuit breaker with a minimum contact gap of 3.0mm.
10. Ensure the correct polarity is maintained throughout all wiring. Otherwise, it will cause electrical shock or fire.
11. After installation, check the water leakage condition in connection area during test run. If leakage occurs, it will cause damage to other properties.
12. If the Tank Unit not operates for long time, the water inside the Tank Unit should be drained.
13. Installation work.
It may need three or more people to carry out the installation work. The weight of Tank Unit might cause injury if carried by one person.

Specifications

WH-ADC0309H3E5 WH-UD03HE5-1

Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity	Condition (Ambient/Water)		A35W7		
	kW		3.20		
	BTU/h		10900		
	kcal/h		2750		
Cooling EER	W/W		3.08		
	kcal/hW		2.64		
Heating Capacity	Condition (Ambient/Water)		A7W35	A2W35	
	kW		3.20	3.20	
	BTU/h		10900	10900	
	kcal/h		2750	2750	
Heating COP	W/W		5.00	3.56	
	kcal/hW		4.30	3.06	
Noise Level	Condition (Ambient/Water)		A35W7	A7W35	A2W35
	dB (A)		Cooling: 47	Heating: 48	—
	Power Level dB		Cooling: 65	Heating: 64	—
Air Flow		m ³ /min (ft ³ /min)	Cooling: 33.9 (1200) Heating: 28.9 (1020)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm ³	FV50S (450)		
Refrigerant (R410A)		kg (oz)	1.20 (42.4)		
Dimension	Height	mm (inch)	622 (24-1/2)		
	Width	mm (inch)	824 (32-15/32)		
	Depth	mm (inch)	298 (11-24/32)		
Net Weight		kg (lbs)	39 (86)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 15 (49.2)		
I/D & O/D Height Difference		m (ft)	5 (16.4)		
Additional Gas Amount		g/m (oz/ft)	20 (0.2)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	0.90		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	40		
	Fan Speed	rpm	Cooling: 950 Heating: 800		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 28 × 17		
	Size (W × H × L)	mm	36.4 × 588 × 827.7 : 856.3		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 1.04	Heating: 0.64	Heating: 0.90
Maximum Input Power For Heatpump System		kW	2.59		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 12.0 / 2.59k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	3.0		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 4.8	Heating: 3.0	Heating: 4.2
Maximum Current For Heatpump System		A	12.0		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	Cooling: 94 Heating: 93		
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65°, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 5.0 Heating: 5.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Heating: 28	—
		Power Level dB	Cooling: 41	Heating: 41	—
Dimension	Height	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Depth	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	120 (265)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (17/36)		
Pump Zone 1	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	42		
Hot Water Coil	Type		Brazed Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	93 × 82 × 325		
	Water Flow Rate	l/min (m³/h)	Cooling: 9.2 (0.6) Heating: 9.2 (0.6)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		
Protection Device		A	Residual Current Circuit Breaker (30)		

Item		Unit	Indoor Unit
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m ²	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		EN-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m ²	1.8
	Total Length	m	25

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.

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Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity	Condition (Ambient/Water)		A35W7		
	kW		4.50		
	BTU/h		15300		
	kcal/h		3870		
Cooling EER	W/W		2.69		
	kcal/hW		2.32		
Heating Capacity	Condition (Ambient/Water)		A7W35	A2W35	
	kW		5.00	4.20	
	BTU/h		17100	14300	
	kcal/h		4300	3610	
Heating COP	W/W		4.63	3.11	
	kcal/hW		3.98	2.67	
Noise Level	Condition (Ambient/Water)		A35W7	A7W35	A2W35
	dB (A)		Cooling: 48	Heating: 49	—
	Power Level dB		Cooling: 66	Heating: 65	—
Air Flow		m ³ /min (ft ³ /min)	Cooling: 39.6 (1400) Heating: 31.8 (1120)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm ³	FV50S (450)		
Refrigerant (R410A)		kg (oz)	1.20 (42.4)		
Dimension	Height	mm (inch)	622 (24-1/2)		
	Width	mm (inch)	824 (32-15/32)		
	Depth	mm (inch)	298 (11-24/32)		
Net Weight		kg (lbs)	39 (86)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 15 (49.2)		
I/D & O/D Height Difference		m (ft)	5 (16.4)		
Additional Gas Amount		g/m (oz/ft)	20 (0.2)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	0.90		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	40		
	Fan Speed	rpm	Cooling: 980 Heating: 860		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 28 × 17		
	Size (W × H × L)	mm	36.4 × 588 × 827.7 : 856.3		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		Ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 1.67	Heating: 1.08	Heating: 1.35
Maximum Input Power For Heatpump System		kW	2.59		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 12.0 / 2.59k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	5.0		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 7.6	Heating: 5.0	Heating: 6.2
Maximum Current For Heatpump System		A	12.0		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	A35W7 Cooling: 96	A7W35 Heating: 94	A2W35 Heating: 95
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65*, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 10.0 Heating: 12.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Heating: 28	—
		Power Level dB	Cooling: 41	Heating: 41	—
Dimension	Height	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Depth	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	120 (265)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (17/36)		
Pump	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	45		
Hot Water Coil	Type		Brazen Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	93 × 82 × 325		
	Water Flow Rate	l/min (m³/h)	Cooling: 12.9 (0.8) Heating: 14.3 (0.9)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		

Item		Unit	Indoor Unit
Protection Device		A	Residual Current Circuit Breaker (30)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m ²	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		En-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m ²	1.8
	Total Length	m	25

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.

WH-ADC0309H3E5 WH-UD07HE5-1

Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity	Condition (Ambient/Water)		A35W7		
	kW		6.00		
	BTU/h		20500		
	kcal/h		5160		
Cooling EER	W/W		2.63		
	kcal/hW		2.26		
Heating Capacity	Condition (Ambient/Water)		A7W35	A2W35	
	kW		7.00	6.55	
	BTU/h		23900	22300	
	kcal/h		6020	5630	
Heating COP	W/W		4.46	3.34	
	kcal/hW		3.84	2.87	
Noise Level	Condition (Ambient/Water)		A35W7	A7W35	A2W35
	dB (A)		Cooling: 48	Heating: 50	—
	Power Level dB		Cooling: 66	Heating: 68	—
Air Flow	m ³ /min (ft ³ /min)		Cooling: 56.3 (1987) Heating: 46.0 (1624)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm ³	FV50S (900)		
Refrigerant (R410A)		kg (oz)	1.45 (51.2)		
Dimension	Height	mm (inch)	795 (31-5/16)		
	Width	mm (inch)	900 (35-7/16)		
	Depth	mm (inch)	320 (12-19/32)		
Net Weight		kg (lbs)	66 (146)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 30 (98.4)		
I/D & O/D Height Difference		m (ft)	20 (65.6)		
Additional Gas Amount		g/m (oz/ft)	30 (0.3)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	1.70		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	60		
	Fan Speed	rpm	Cooling: 670 Heating: 570		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 30 × 17		
	Size (W × H × L)	mm	38.1 × 762.0 × 873.8 : 903.8		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		Ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 2.28	Heating: 1.57	Heating: 1.96
Maximum Input Power For Heatpump System		kW	4.59		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 21.0 / 4.59k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	7.2		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 10.3	Heating: 7.2	Heating: 9.0
Maximum Current For Heatpump System		A	21.0		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	Cooling: 96 Heating: 95		
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65°, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 16.0 Heating: 21.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Cooling: 28	—
		Power Level dB	Cooling: 41	Cooling: 41	—
Dimension	Height	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Depth	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	120 (265)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (1/2)		
Pump	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	55		
Hot Water Coil	Type		Brazen Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	82 × 93 × 325		
	Water Flow Rate	l/min (m³/h)	Cooling: 17.6 (1.1) Heating: 20.1 (1.2)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		

Item		Unit	Indoor Unit
Protection Device		A	Residual Current Circuit Breaker (30)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m ²	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		En-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m ²	1.8
	Total Length	m	25

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.

WH-ADC0309H3E5 WH-UD09HE5-1

Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity	Condition (Ambient/Water)		A35W7		
	kW		7.00		
	BTU/h		23900		
	kcal/h		6020		
Cooling EER	W/W		2.43		
	kcal/hW		2.09		
Heating Capacity	Condition (Ambient/Water)		A7W35	A2W35	
	kW		9.00	6.70	
	BTU/h		30700	22800	
	kcal/h		7740	5760	
Heating COP	W/W		4.13	3.13	
	kcal/hW		3.55	2.69	
Noise Level	Condition (Ambient/Water)		A35W7	A7W35	A2W35
	dB (A)		Cooling: 50	Heating: 51	—
	Power Level dB		Cooling: 68	Heating: 69	—
Air Flow		m ³ /min (ft ³ /min)	Cooling: 56.3 (1987) Heating: 51.0 (1800)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm ³	FV50S (900)		
Refrigerant (R410A)		kg (oz)	1.45 (51.2)		
Dimension	Height	mm (inch)	795 (31-5/16)		
	Width	mm (inch)	900 (35-7/16)		
	Depth	mm (inch)	320 (12-19/32)		
Net Weight		kg (lbs)	66 (146)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 30 (98.4)		
I/D & O/D Height Difference		m (ft)	20 (65.6)		
Additional Gas Amount		g/m (oz/ft)	30 (0.3)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	1.70		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	60		
	Fan Speed	rpm	Cooling: 700 Heating: 640		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 30 × 17		
	Size (W × H × L)	mm	38.1 × 762.0 × 873.8 : 903.8		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		Ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 2.88	Heating: 2.18	Heating: 2.14
Maximum Input Power For Heatpump System		kW	5.01		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 22.9 / 5.01k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	10.0		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 13.0	Heating: 10.0	Heating: 9.8
Maximum Current For Heatpump System		A	22.9		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	Cooling: 96 Heating: 95		
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65*, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 21.0 Heating: 33.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Cooling: 28	—
		Power Level dB	Cooling: 41	Cooling: 41	—
Dimension	Height	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Depth	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	120 (265)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (17/36)		
Pump	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	51		
Hot Water Coil	Type		Brazen Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	82 × 93 × 325		
	Water Flow Rate	l/min (m³/h)	Cooling: 20.1 (1.2) Heating: 25.8 (1.5)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		

Item		Unit	Indoor Unit
Protection Device		A	Residual Current Circuit Breaker (30)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m ²	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		En-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m ²	1.8
	Total Length	m	25

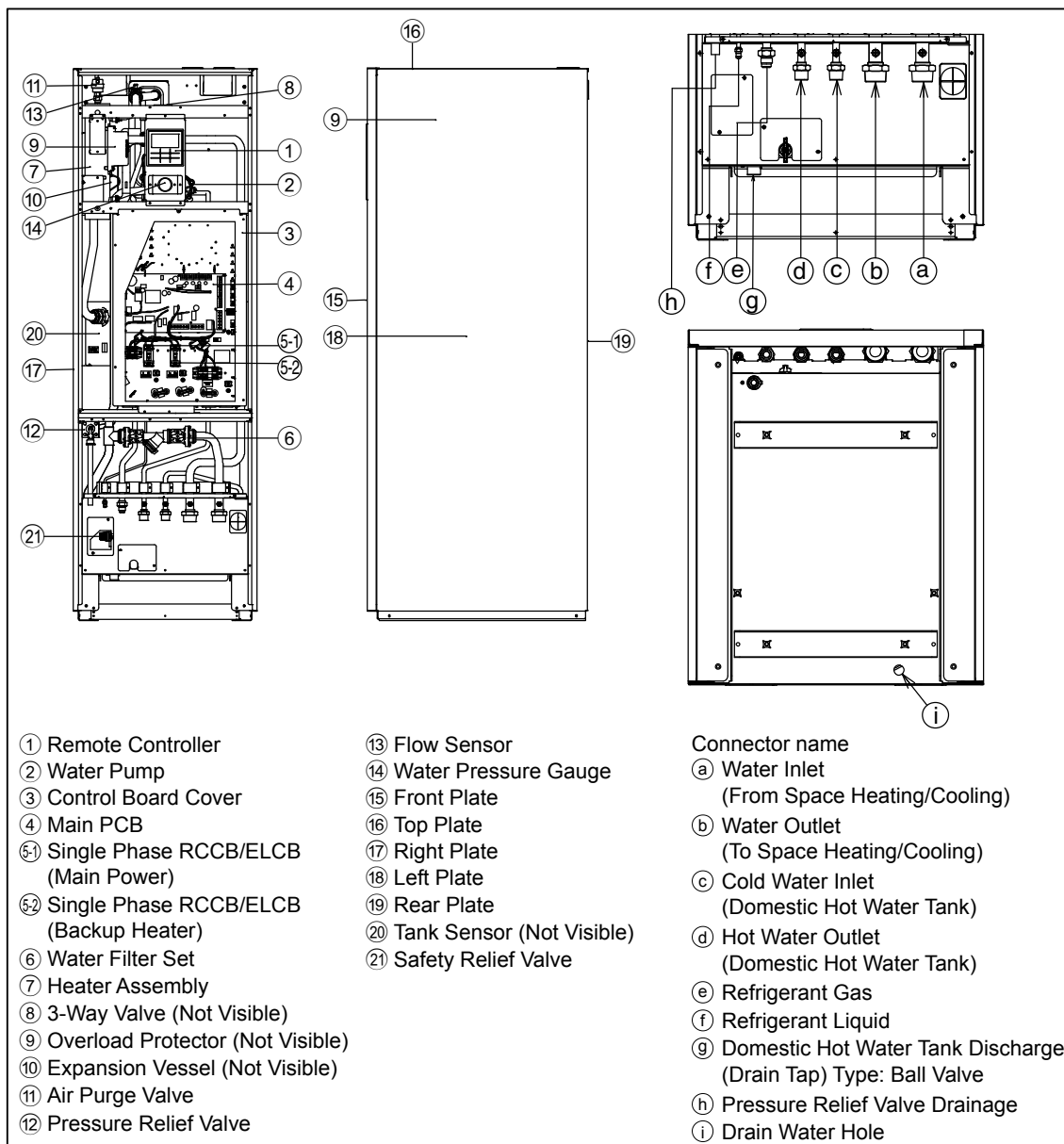
Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.

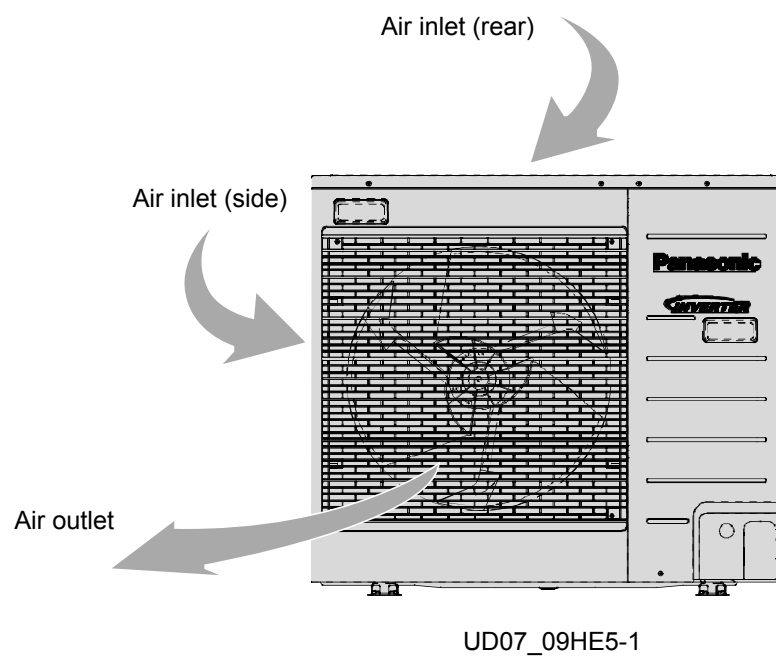
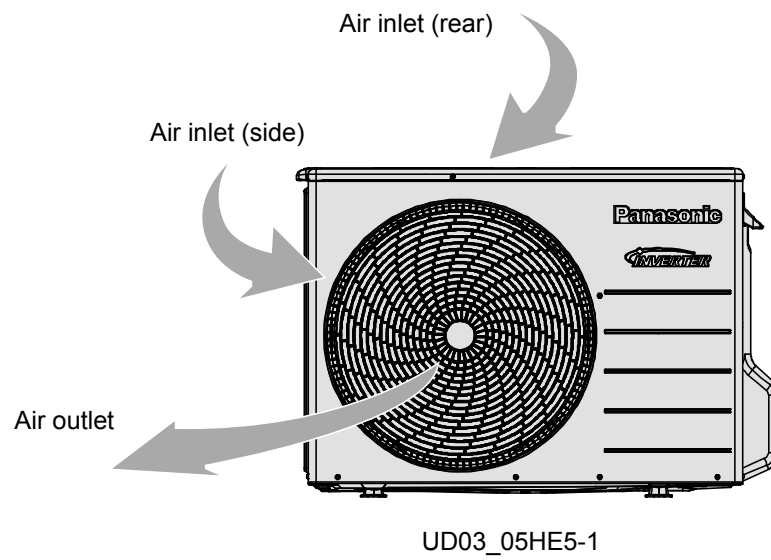
Features

- **Inverter Technology**
 - Energy saving
- **High Efficiency**
- **Environment Protection**
 - Non-ozone depletion substances refrigerant (R410A)
- **Long Installation Piping**
 - Long piping up to 30 meter with height difference 20 meter
 - Flexible 4-way piping for outdoor unit
- **Easy to use control panel**
 - Auto mode
 - Holiday mode
 - Dry concrete function
 - Weekly timer setting
- **A-class energy efficiency pump**
 - Water pump speed can be set by selection at control panel
- **Improved deice cycle**
- **Protection Feature**
 - Random auto restart after power failure for safety restart operation
 - Gas leakage protection
 - Prevent compressor reverse cycle
 - Inner protector to protect compressor
- **Serviceability Feature**
 - Breakdown Self Diagnosis function
 - System Status Check Buttons for servicing purpose
 - System Pumpdown Button for servicing purpose
 - Front maintenance design for outdoor unit

Main Components

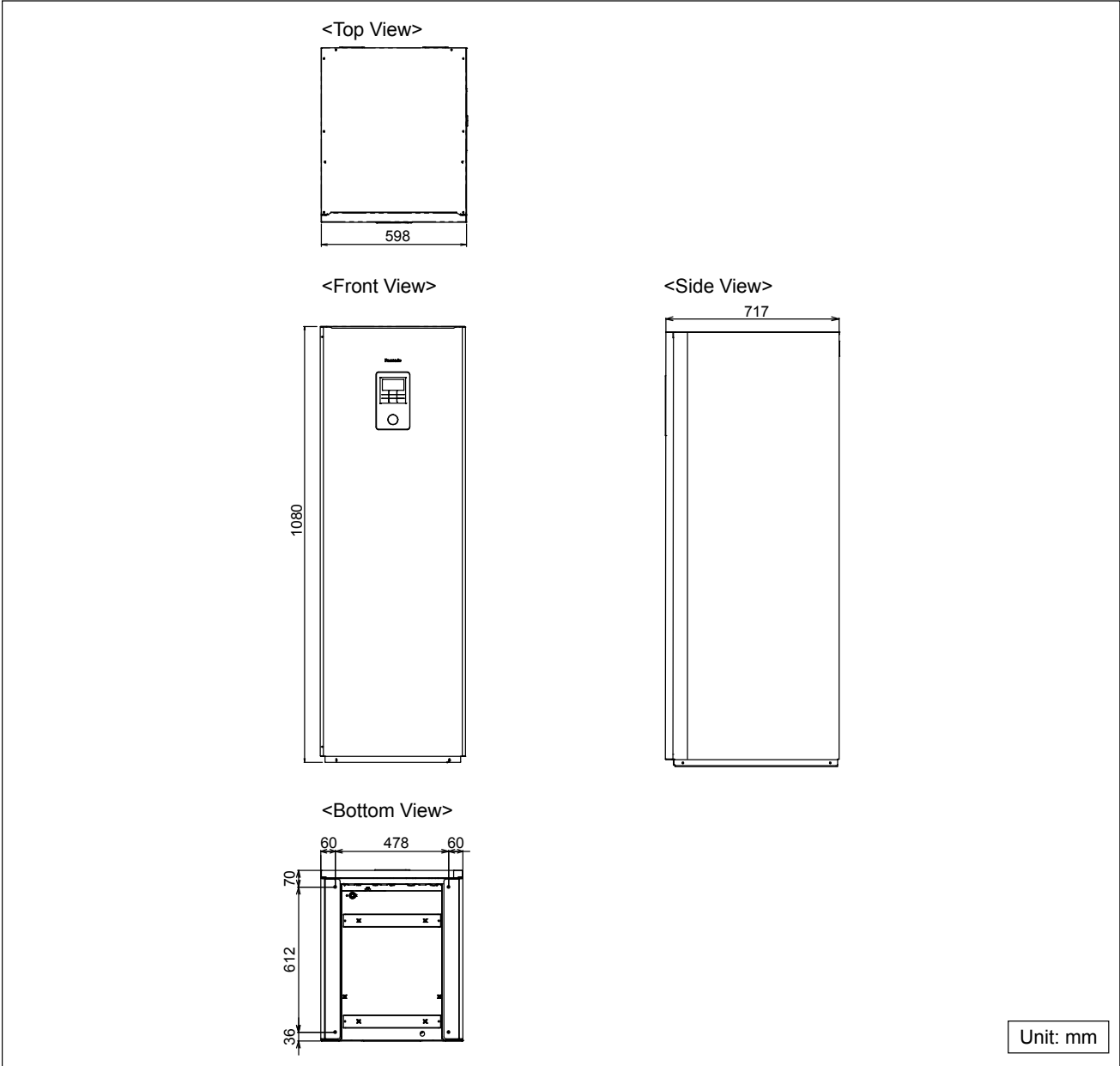


Outdoor Unit



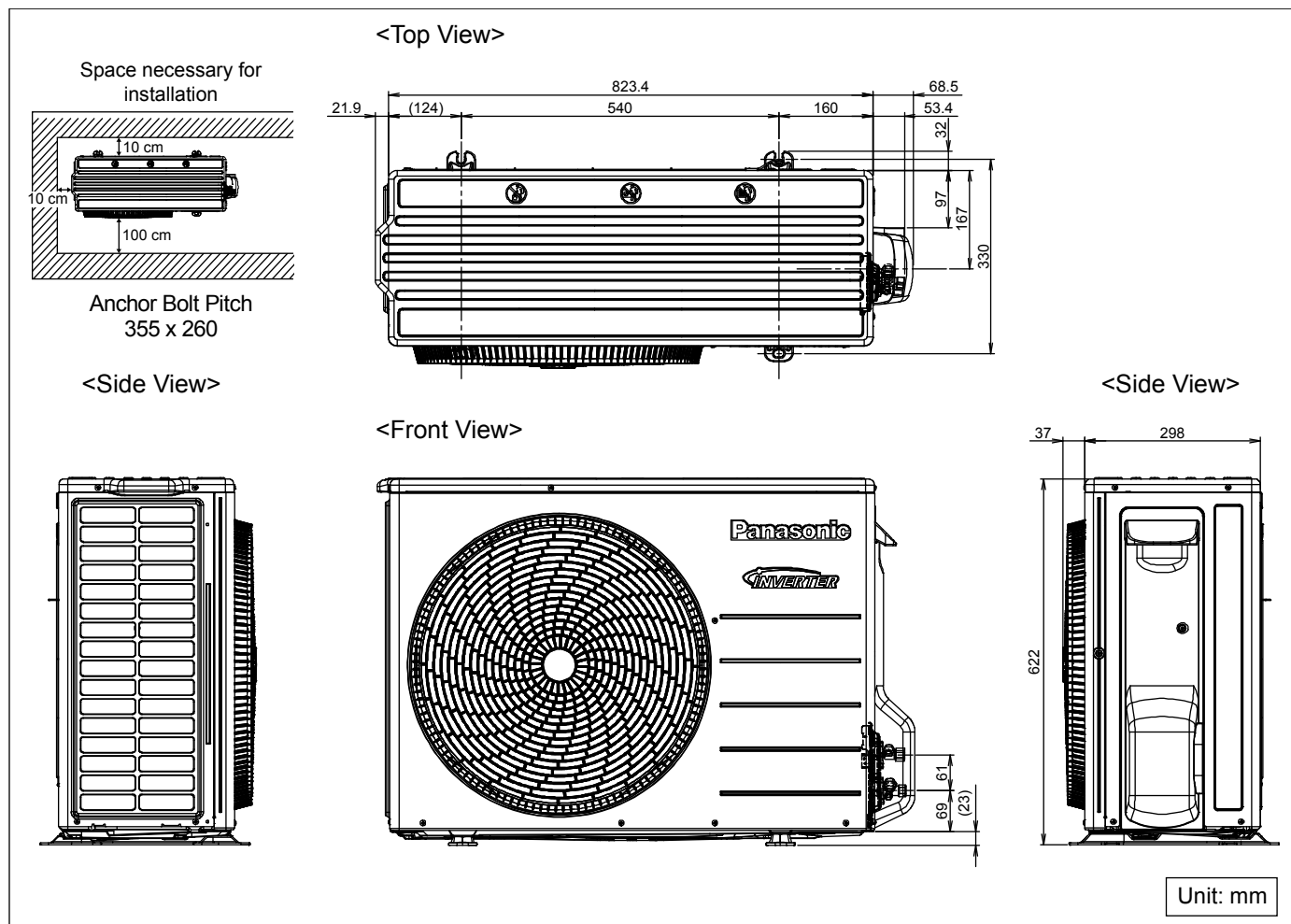
Dimensions

Indoor Unit



Outdoor Unit

WH-UD03HE5-1 WH-UD05HE5-1



<Top View>

391

(15)

355

320

400

20

<Side View>

<Front View>

900

318.5

253

218

181

260

795

410

Panasonic

INVERTER

24

176

(140)

620

300

175

140

<Side View>

320

110

(30)

(10)

<Back View>

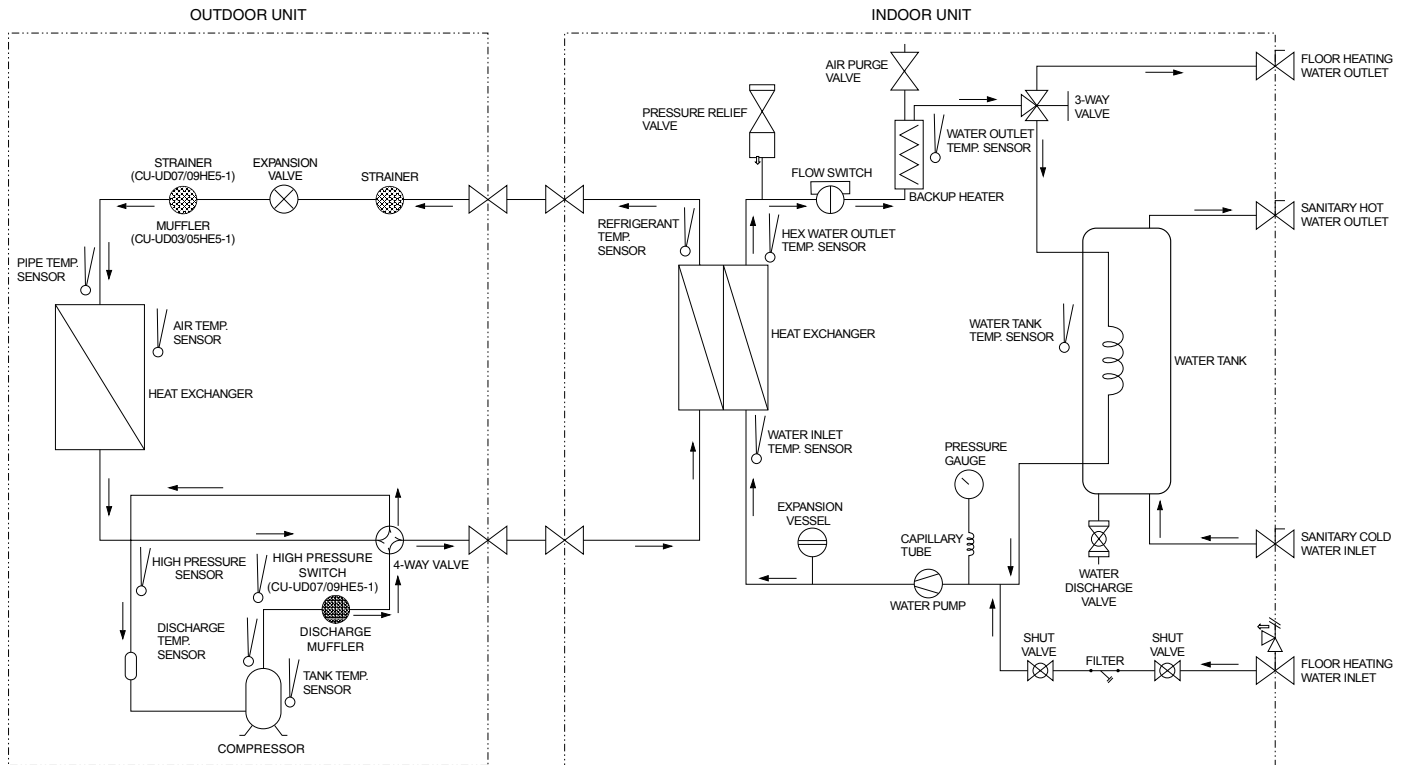
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(30)

Unit: mm

Unit: mm

Refrigeration and Water Cycle Diagram

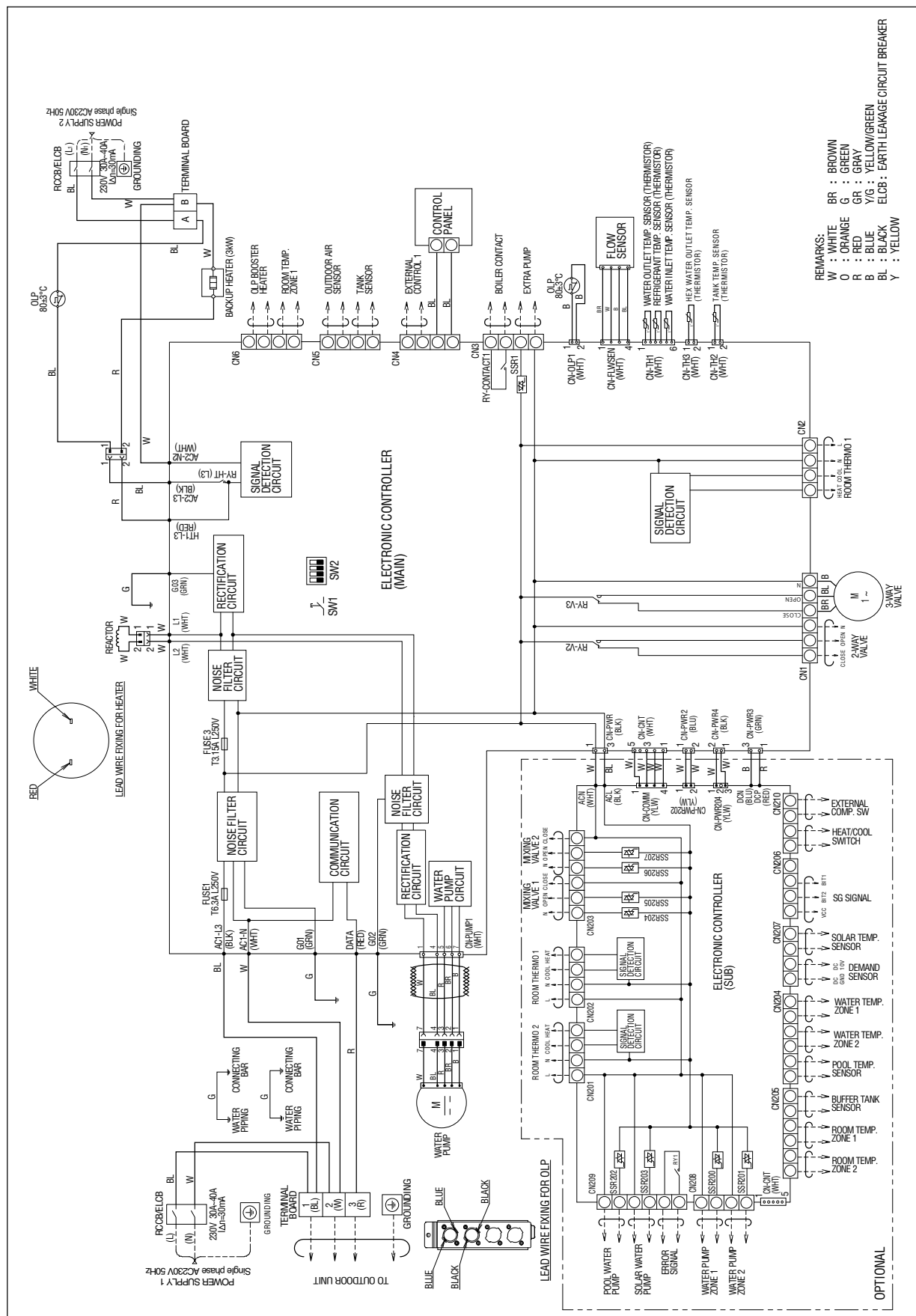


Model		Piping size		Rated Length (m)	Max Elevation (m)	Min. Piping Length (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)
Tank Unit	Outdoor Unit	Gas	Liquid					
ADC0309*	UD03*E5* / UD05*E5	Ø12.70 mm (1/2")	Ø6.35 mm (1/4")	5	5	3	15	20
	UD07*E5* / UD09*E5*	Ø15.88 mm (5/8")	Ø6.35 mm (1/4")	5	20	3	30	30

Example: For UD03*E5*

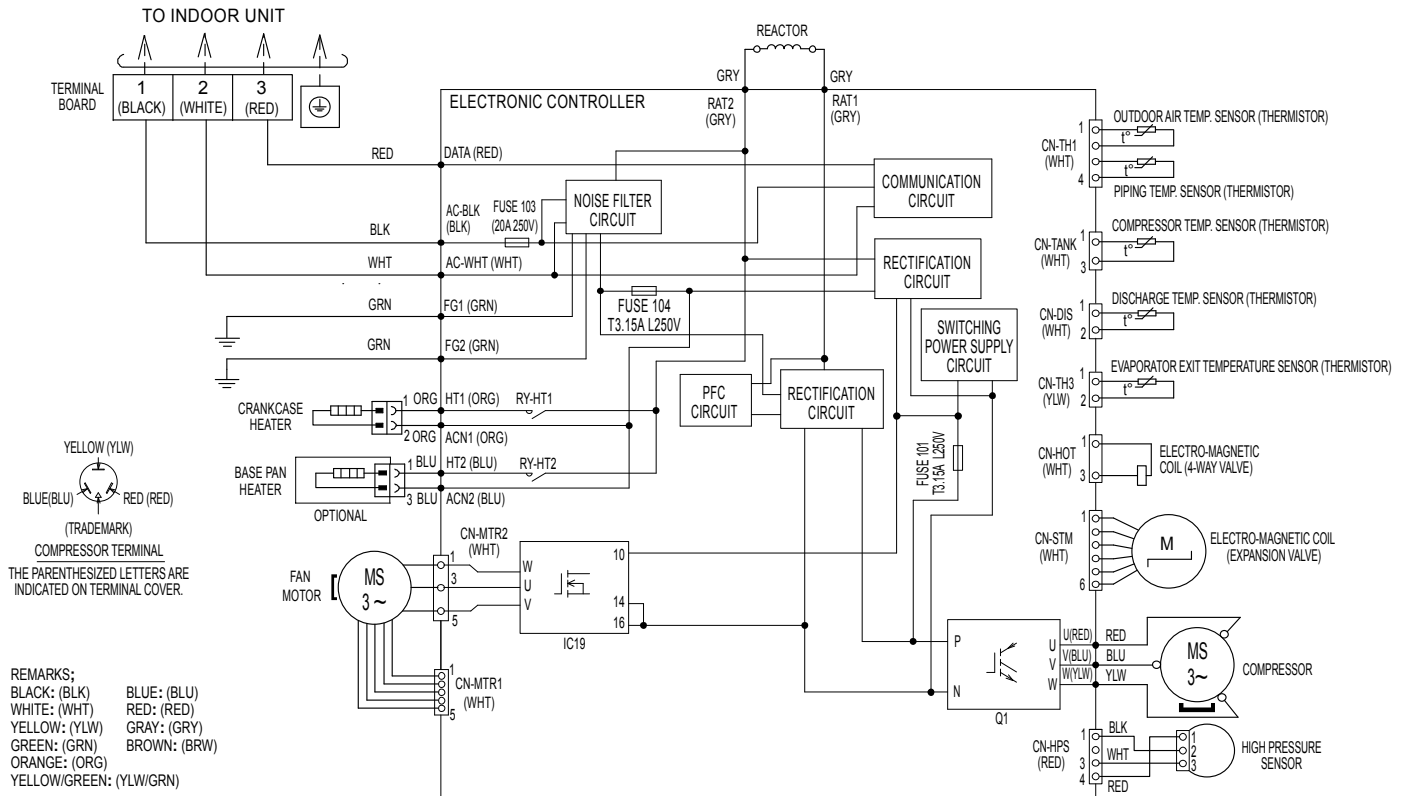
If piping length is 15m, the quantity of additional refrigerant should be 100g. $[(15-10)m \times 20 \text{ g/m} = 100g]$

Indoor Unit



Outdoor Unit

WH-UD03HE5-1 WH-UD05HE5-1

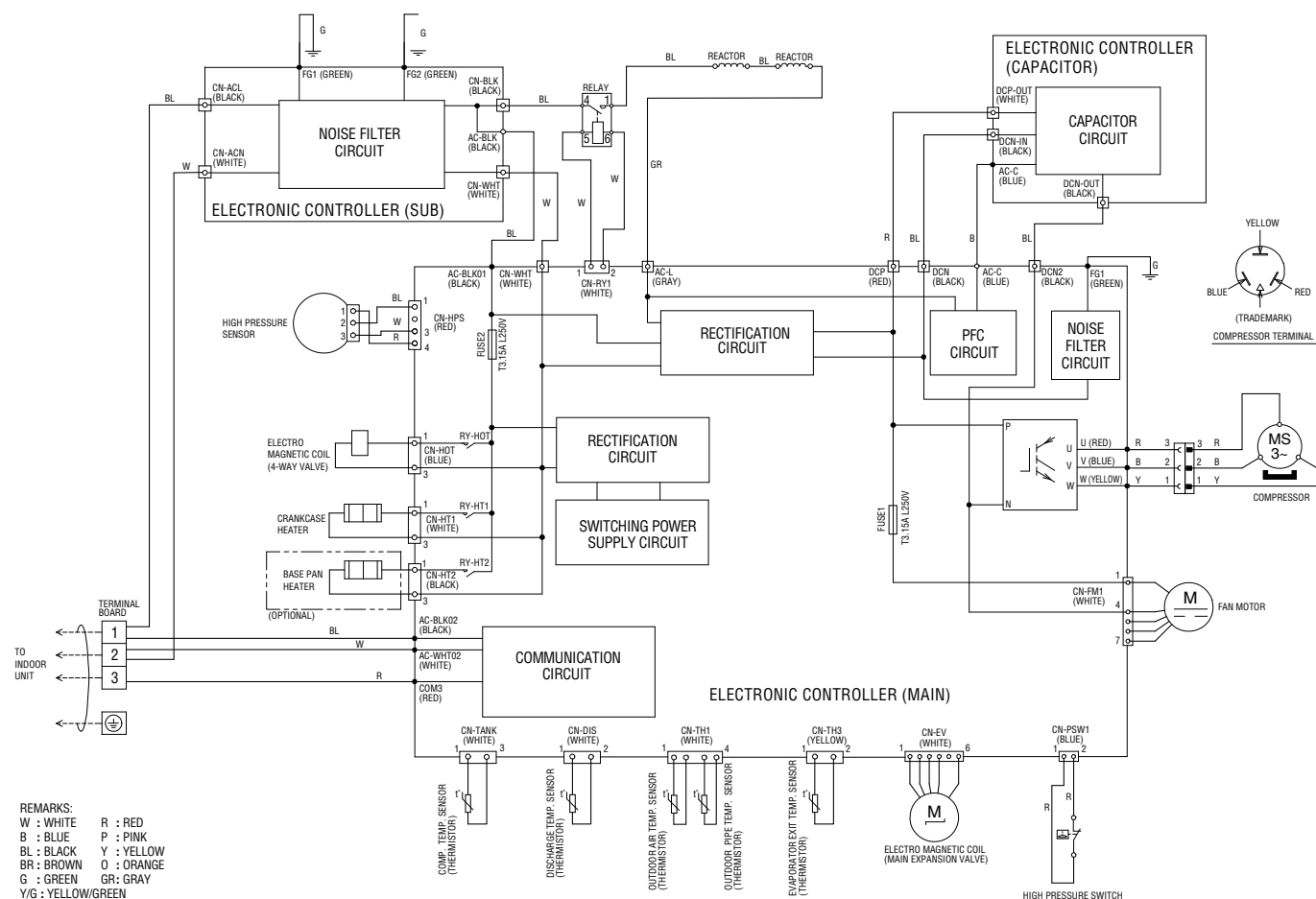


Resistance of Compressor Windings

MODEL	WH-UD03HE5-1 / WH-UD05HE5-1
CONNECTION	5RD132XBE21
U - V	1.897 Ω
V - W	1.882 Ω
U - W	1.907 Ω

Note: Resistance at 20°C of ambient temperature.

WH-UD07HE5-1 WH-UD09HE5-1



Resistance of Compressor Windings

MODEL	WH-UD07HE5-1 / WH-UD09HE5-1
CONNECTION	5KD240XCC21
U - V	0.551 Ω
U - W	0.561 Ω
V - W	0.542 Ω

Note: Resistance at 20°C of ambient temperature.

Installation Instruction

Field Supply Accessories (Optional)

No.	Part		Model	Specifications	Maker
i	2-way valve kit *Cooling model	Electromotoric Actuator	SFA21/18	AC230V	Siemens
		2-port Valve	VVI46/25		Siemens
ii	Room Thermostat	Wired	PAW-A2W-RTWIRED	AC230V	-
		Wireless	PAW-A2W-RTWIRELESS		
iii	Mixing valve	-	167032	AC230V	Caleffi
iv	Pump	-	Yonos 25/6	AC230V	Wilo
v	Buffer tank sensor	-	PAW-A2W-TSBU	-	-
vi	Outdoor sensor	-	PAW-A2W-TSOD	-	-
vii	Zone water sensor	-	PAW-A2W-TSHC	-	-
viii	Zone room sensor	-	PAW-A2W-TSRT	-	-
ix	Solar sensor	-	PAW-A2W-TSSO	-	-

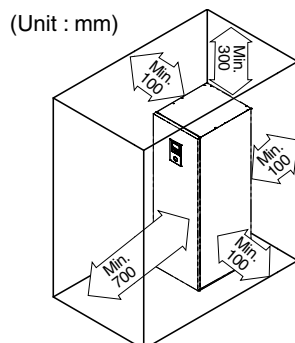
- It is recommended to purchase the field supply accessories listed in above table.

Indoor Unit

Select the Best Location

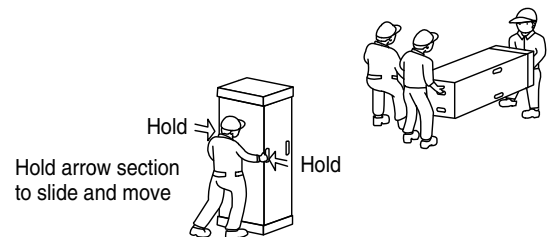
- Install the Tank Unit in indoors with frost free weather proof location only.
- Must install on a flat horizontal and solid hard surface.
- There should not be any heat source or steam near the Tank Unit.
- A place where air circulation in the room is good.
- A place where drainage can be easily done (e.g. Utility room).
- A place where Tank Unit's operation noise will not cause discomfort to the user.
- A place where Tank Unit is far from door way.
- A place where accessible for maintenance.
- Ensure to keep minimum distance of spaces as illustrated below from wall, ceiling, or other obstacles.
- A place where flammable gas leaking might not occur.
- Secure the Tank Unit to prevent it being knocked over accidentally or during earthquakes.

Required space for installation



Transport and Handling

- Be careful during transporting the unit so that it is not damaged by impact.
- Only remove the packaging material once it has reached its desired installation location.
- It may need three or more people to carry out the installation work. The weight of Tank Unit might cause injury if carried by one person.
- The Tank Unit can be transported either in vertical or horizontal.
 - If it transported in horizontal, make sure Front of packaging material (printed with "FRONT") must facing upwards.
 - If it transported in vertical, use the hand holes on sides, slide and move to the desired location.
- Fix the Adjustable Feet, if the Tank unit installed on an uneven surface.



To Drill a Hole in the Wall and Install a Sleeve of Piping

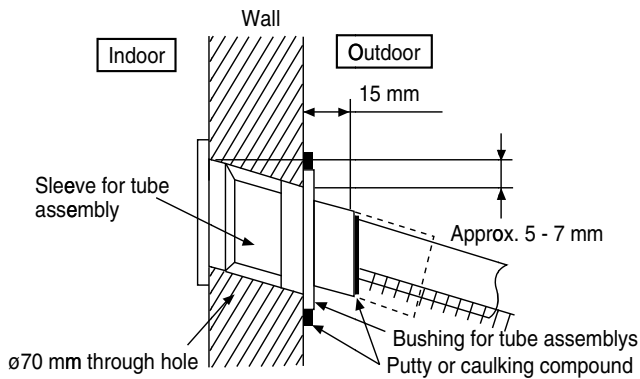
- Make a Ø70 mm through hole.
- Insert the piping sleeve to the hole.
- Fix the bushing to the sleeve.
- Cut the sleeve until it extrudes about 15 mm from the wall.

⚠ CAUTION



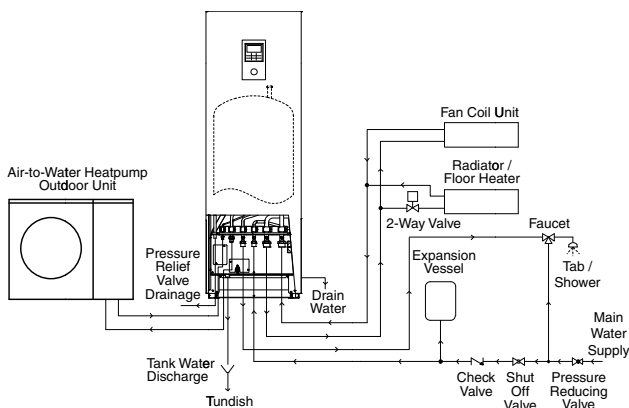
When the wall is hollow, please be sure to use the sleeve for tube assembly to prevent dangers caused by mice biting the connection cable.

- 5 Finish by sealing the sleeve with putty or caulking compound at the final stage.



Piping Installation

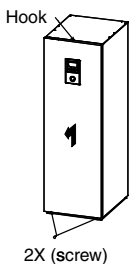
Typical Piping Installation



Access to Internal Components

⚠ WARNING

This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.



⚠ CAUTION

Open or close the Front Plate carefully. The heavy Bottom Front Plate may injure the fingers.

• Open and Close Top Front Plate

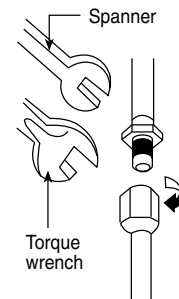
- 1 Remove the 2 mounting screws of Bottom Front Plate.
- 2 Slide it upwards to unhook the Bottom Front Plate hook.
- 3 Reverse above steps 1~2 for close it.

Refrigerant Piping Installation

This Tank Unit is designed for combination with Panasonic Air-to-Water Heat Pump Outdoor Unit. If Outdoor Unit from other manufacturer are being used in combination with Panasonic Tank Unit, optimum operation and reliability of the system is not guaranteed. Thus warranty cannot be given in such case.

- 1 Connect Tank Unit to Air-to-Water Heatpump Outdoor Unit with correct piping size. Use Reducing Adapter for Outdoor Unit UD03HE5-1 and UD05HE5-1 Refrigerant Gas piping connection.

Model		Piping size (Torque)		Use Reducing Adapter
Tank Unit	Outdoor Unit	Gas	Liquid	
ADC0309H3E5	UD03HE5-1 / UD05HE5-1	ø12.7mm (1/2") [55 N•m]	ø6.35mm (1/4") [18 N•m]	Yes
	UD07HE5-1 / UD09HE5-1	ø15.88mm (5/8") [65 N•m]	ø6.35mm (1/4") [18 N•m]	No



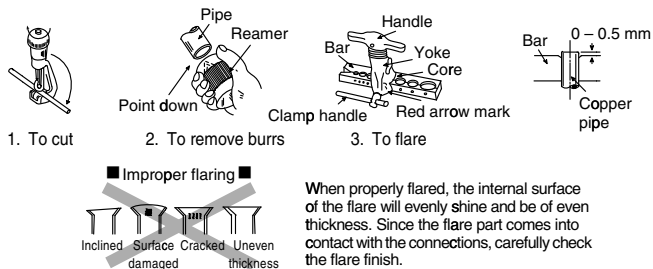
⚠ CAUTION

Do not overtighten, overtightening may cause gas leakage.

- 2 Please make flare after inserting flare nut (located at joint portion of tube assembly) onto the copper pipe. (In case of using long piping)
- 3 Do not use pipe wrench to open refrigerant piping. Flare nut may be broken and cause leakage. Use proper spanner or ring wrench.
- 4 Connect the piping:
 - Align the centre of piping and sufficiently tighten the flare nut with fingers.
 - Further tighten the flare nut with torque wrench in specified torque as stated in the table.

Cutting and Flaring the Piping

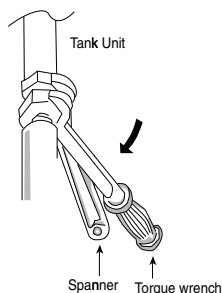
- 1 Please cut using pipe cutter and then remove the burrs.
- 2 Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- 3 Please make flare after inserting the flare nut onto the copper pipes.



Water Piping Installation

- Please engage a licensed water circuit installer to install this water circuit.
- This water circuit must comply with relevant European and national regulations (including EN61770), and local building regulation codes.
- Ensure the components installed in the water circuit could withstand water pressure during operation.
- Do not use worn out tube.
- Do not apply excessive force to pipes that may damage the pipes.
- Choose proper sealer which can withstand the pressures and temperatures of the system.
- Make sure to use two spanners to tighten the connection. Further tighten the nuts with torque wrench in specified torque as stated in the table.
- Cover the pipe end to prevent dirt and dust when inserting it through a wall.
- Choose proper sealer which can withstand the pressures and temperatures of the system.
- If non-brass metallic piping is used for installation, make sure to insulate the pipes to prevent galvanic corrosion.
- Use correct nut for all Tank Unit tube connections and clean all tubes with tap water before installation. See Tube Position Diagram for detail.

Tube Connector	Nut Size	Torque
① & ②	RP 1 1/4"	117.6 N•m
③ & ④	RP 3/4"	58.8 N•m



CAUTION

Do not overtighten, overtightening may cause gas leakage.

- Make sure to insulate the water circuit pipes to prevent reduction of heating capacity.
- After installation, check the water leakage condition in connection area during test run.
- Failure to connect the tube appropriately might cause the Tank Unit malfunction.
- Protection From Frost:
If the Tank Unit is being exposed to frost while power supply failure or pump operating failure, drain the system. When water is idle inside the system, freezing up is very likely to happen which could damage the system. Make sure the power supply is turned off before draining. Heater Assembly may be damaged under dry heating.
- Corrosion Resistance:
Duplex stainless steel is naturally corrosion resistant to mains water supply. No specific maintenance is required to maintain this resistance. However, please note that Tank Unit is not guaranteed for use with a private water supply.
- It is recommended to use a tray (field supply) to collect water from the Tank Unit if water leakage occur.

(A) Space Heating/Cooling Pipework

- Connect Tank Unit Tube Connector ① to outlet connector of Zone 1 Panel/Floor heater.
- Connect Tank Unit Tube Connector ② to inlet connector of Panel/Floor heater.
- Failure to connect the tube appropriately might cause the Tank Unit malfunction.
- Refer below table for the rated flow rate of each particular Outdoor Unit.

Model		Rated Flow Rate (l/min)	
Tank Unit	Outdoor Unit	Cool	Heat
ADC0309H3E5	UD03HE5-1	9.2	9.2
	UD05HE5-1	12.9	14.3
	UD07HE5-1	17.6	20.1
	UD09HE5-1	20.1	25.8

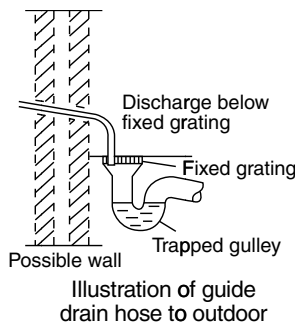
(B) Domestic Hot Water Tank Pipework

- It's strongly recommended to install an expansion vessel (field supply) in the Domestic Hot Water Tank circuit. Refer Typical Piping Installation section to locate the expansion vessel.
 - Recommended pre-charge pressure of the expansion vessel (field supply) = 0.35MPa (3.5 bars)
- In high water pressure or water supply is above 500kPa, please install the Pressure Reducing Valve for water supply. If the pressure higher than that, it might damage the Tank Unit.

- A Pressure Reducing Valve (field supply) with below specification is strongly advised to be installed along the line of the tube connector © of Tank Unit. Refer Typical Piping Installation section to locate both of these valves.
Recommended Pressure Reducing Valve specifications:
 - Set pressure: 0.35 MPa (3.5 bars)
- Must connect a faucet to Tank Unit Tube Connector © and main water supply, in order to supply water with appropriate temperature for shower or tap usage. Failure to do so might cause scalding.
- Failure to connect the tube appropriately might causing the Tank Unit malfunction.

(C) Pressure Relief Valve Drainage Pipework

- Connect a drain hose to the Pressure Relief Valve hose outlet ⑥.
- The hose must be installed in a continuously downward direction and left open to the frost-free atmosphere.
- If drain hose is long, use a metal support fixture along the way to eliminate the wavy pattern of drain tube.
- The water may drip from this discharge hose. Therefore must guide the hose without close or block the outlet of the hose.
- Do not insert this hose into sewage hose or cleaning hose that may generate ammonia gas, sulphuric gas etc.
- If necessary, use a hose clamp to tighten the hose at drain hose connector to prevent it from leaking.
- Guide the drain hose to outdoor as illustrated at the right figure.



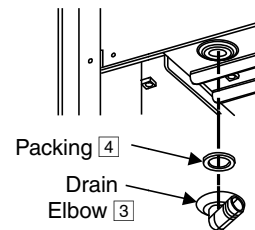
(D) Domestic Hot Water Tank Discharge (Drain Tap) and Safety Relief Valve Pipework

- Safety Relief Valve 0.8MPa (8 bars) incorporated in Domestic Hot Water Tank.
- Drain Tap and Safety Relief Valve discharge fittings share the same drainage outlet.
- Use R $\frac{1}{2}$ " male connector for this drainage outlet connection (Tube connector ⑨).
- Piping must always be installed in a continuously downward direction. It must not be longer than 2m, with no more than 2 elbows, and must not allow condensation to build up or freezing to occur.
- The pipe from this drainage outlet fitting must not be shut off. The discharge must be freed.

- The end of this pipework must be in such a way so that the outlet is visible and cannot cause any damage. Keep away from electrical components.
- It is recommended to fit a tundish into this ⑨ pipework. Tundish should be visible and positioned away from frost environment and electrical components.

(E) Drain Elbow and Hose Installation

- Fix the Drain Elbow and Packing to the bottom of Drain Water Hole ①.
- Use inner diameter 17 mm drain hose in the market.
- This hose must be installed in a continuously downward direction and in a frost-free environment. Improper drain piping may cause water leakage hence damage the furnitures.
- Guides this hose outlet to outdoor only.
- Do not insert this hose into sewage or drain pipe that may generate ammonia gas, sulphuric gas, etc.
- If necessary, use hose clamp to further tighten the hose at drain hose connector to prevent leakage.
- Water will drip from this hose, therefore the outlet of this hose must be installed in an area where the outlet cannot become blocked.



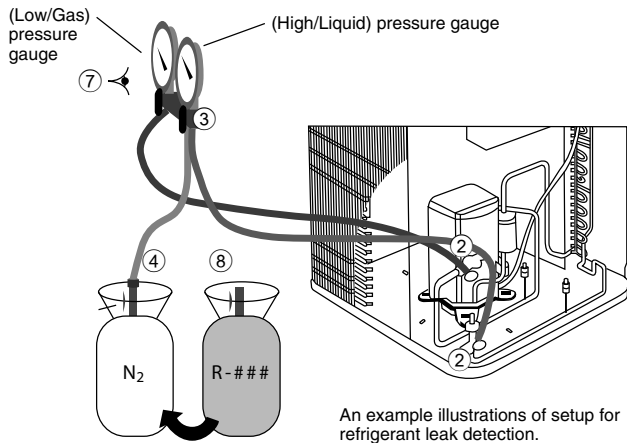
Air-Tightness Test on the Refrigerating System

Before system charged with refrigerant and before the refrigerating system is put into operation, below site test procedure and acceptance criteria shall be verified by the certified technicians, and/or the installer:-

Step 1: Pressure test for refrigerant leak detection:

- 1) Steps for pressure test, in accordance to ISO 5149.
- 2) Evacuate the system from refrigerant before the leak test, attach the gauge manifold set correctly and tightly. Charging hose of Low side connect to Gas side. (Charging hose of High side connect to Liquid side if applicable.)
- 3) Adjust the knob on the service valves, and regulator on the gauge set, so that test gas can be inserted through the centre manifold of the gauge set.
- 4) Insert Nitrogen gas into the system through the centre manifold and wait until the pressure within the system to reach about 1MPa (10 BarG) wait for a few hours and monitor the pressure reading on the gauges.

- 5) Please note that the system's pressure may rise slightly if the test is carried out on mid day, due to temperature rise. The inverse may happen when there is temperature drop at night. However, this variation will be minimal.
- 6) Waiting time depends on the size of the system. Larger systems may require 12 hours of waiting time. Leak detection within smaller system can be achieved in 4 hours.
- 7) Check if there is a constant pressure drop. Move to next step "Step 2: Refrigerant leak detection..." if there is any pressure drop. Otherwise, release the Nitrogen gas and, move to "Step 3: Vacuum test".
- 8) Next, insert a small amount of same refrigerant into the system through the centre hose, until the pressure reaches about 1MPa (10 BarG).



Step 2: Refrigerant leak detection through Electronic halogen leak detector and/or ultrasonic leak detector:

- 1) Use any one of below detector to check leaking.
 - i) Electronic halogen leak detector.
 - i-a) Switch on the unit.
 - i-b) Cover the test area from direct draft.
 - i-c) Pass the detection probe near test area and wait for audible and visible signals.
 - ii) Ultrasonic Leak Detector
 - ii-a) Make sure the area is quiet.
 - ii-b) Switch on the ultrasonic leak detector.
 - ii-c) Move the probe along your air conditioning system to test for leaks, and mark for repair.
- 2) Any leak detected at this level shall be repaired and retested, starting from "Step 1: Pressure test".

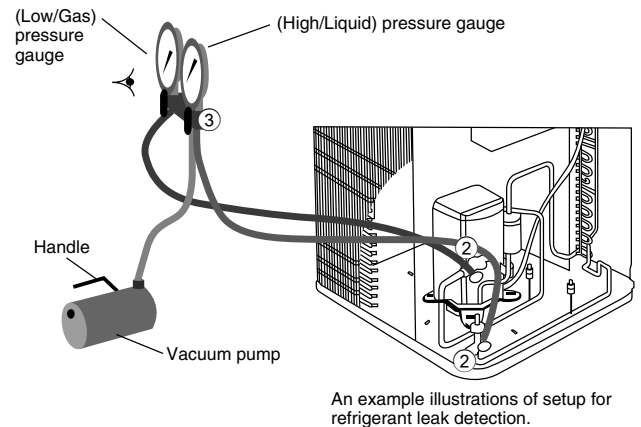
NOTE:

- Always recover the refrigerant and Nitrogen gas into recovery cylinder after completion of a test.
- You must use the detection equipment with Detectable Leak Rate of 10^{-6} Pa.m³/s or better.
- Do not use refrigerant as test medium for system with total refrigerant charge more than 5kg.
- Test shall be performed with dry Nitrogen or another non-flammable, non-reactive, dried gas. Oxygen, air or mixtures containing them shall not be used.

Step 3: Vacuum test:

- 1) Perform Vacuum test to check leak / moisture if present.
- 2) Refer to section "EVACUATION OF THE EQUIPMENT" to vacuum gas out of the air conditioning system.
- 3) Wait for a few hours, depending on the size of the refrigerating system and monitor the pressure rise. If the pressure rises until 1 bar absolute, then there is leak.
If the pressure rises, but it is lower than 1 bar absolute, then moisture is present.

Next, remove the moisture, or repair, and redo the refrigerant leak testing, starting from "Step 1: Pressure test".



Connect the Cable to Tank Unit

⚠ WARNING

This section is for authorized and licensed electrician only. Work behind the Control Board Cover secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

Fixing of Power Supply Cable and Connecting Cable

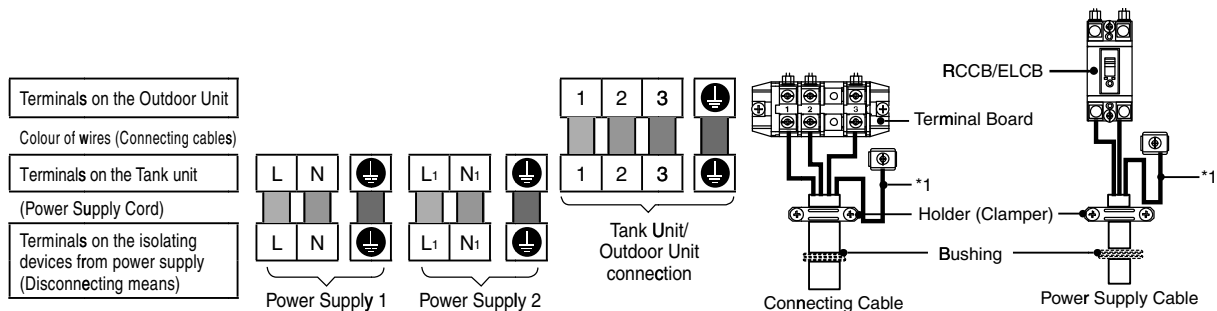
- Connecting cable between Tank Unit and Outdoor Unit shall be approved polychloroprene sheathed flexible cord, type designation 60245 IEC 57 or heavier cord. See below table for cable size requirement.

Model		Connecting Cable Size
Tank Unit	Outdoor Unit	
ADC0309H3E5	UD03HE5-1 / UD05HE5-1	4 x 1.5 mm ²
	UD07HE5-1 / UD09HE5-1	4 x 2.5 mm ²

- Ensure the colour of wires of Outdoor Unit and the terminal no. are the same to the Tank Unit respectively.
 - Earth wire shall be longer than the other wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the Holder (Clamper).
- An isolating device must be connected to the power supply cable.
 - Isolating device (disconnecting means) should have minimum 3.0 mm contact gap.
 - Connect the approved polychloroprene sheathed power supply 1 cord and power supply 2 cord and type designation 60245 IEC 57 or heavier cord to the terminal board, and to the other end of the cord to isolating device (Disconnecting means). See below table for cable size requirement.

Model		Power Supply Cord	Cable Size	Isolating Devices	Recommended RCD
Tank Unit	Outdoor Unit				
ADC0309H3E5	UD03HE5-1 / UD05HE5-1	1	3 x 1.5 mm ²	15/16A	30mA, 2P, type A
		2	3 x 1.5 mm ²	15/16A	30mA, 2P, type AC
	UD07HE5-1 / UD09HE5-1	1	3 x 2.5 mm ²	25A	30mA, 2P, type A
		2	3 x 1.5 mm ²	15/16A	30mA, 2P, type AC

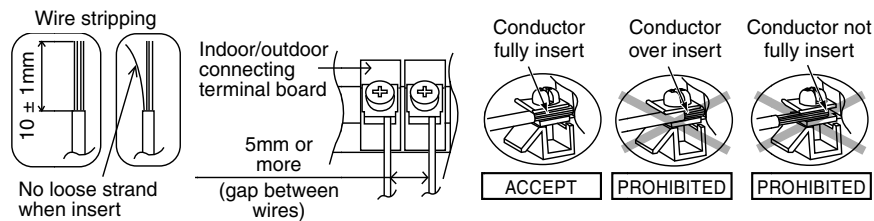
- To avoid the cable and cord being damaged by sharp edges, the cable and cord must be passed through a bushing (located at the bottom of Control Board) before terminal board. The bushing must be used and must not be removed.



Terminal screw	Tightening torque cN•cm {kgf•cm}
M4	157~196 {16~20}
M5	196~245 {20~25}

*1 - Earth wire must be longer than other cables for safety reasons

Wire Stripping and Connecting Requirement



Connecting Requirement

For Tank Unit with UD03HE5-1/UD05HE5-1

- The equipment's Power Supply 1 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-3 and can be connected to current supply network.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-11 and shall be connected to suitable supply network, with the following maximum permissible system impedance $Z_{\max} = 0.445 \text{ ohm } (\Omega)$ at the interface. Please liaise with supply authority to ensure that the Power Supply 2 is connected only to a supply of that impedance or less.

For Tank Unit with UD07HE5-1/UD09HE5-1

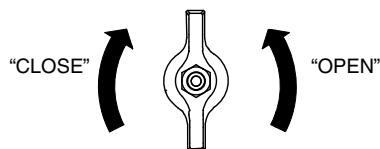
- This equipment's Power Supply 1 complies with IEC61000-3-12 provided that the short circuit power S_{sc} is greater than or equal to 400.00kW at the interface point between the user's supply and the public system. It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a short circuit power S_{sc} greater than or equal to 400.00kW.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-11 and shall be connected to a suitable supply network, having services current capacity $\geq 100A$ per phase. Please liaise with supply authority that the service current capacity at the interface point is sufficient for the installation of the equipment.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-11 and shall be connected to suitable supply network, with the following maximum permissible system impedance $Z_{\max} = 0.445 \text{ ohm } (\Omega)$ at the interface. Please liaise with supply authority to ensure that the Power Supply 2 is connected only to a supply of that impedance or less.

Charging and Discharging the Water

- Make sure all the piping installations are properly done before carry out below steps.

Charge the Water

- **For Domestic Hot Water Tank**
 - 1 Set the Domestic Hot Water Tank Discharge (Drain Tap) ⑨ to "CLOSE".



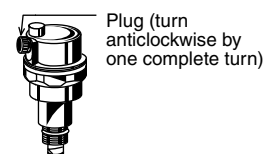
Domestic Hot Water Tank Discharge (Drain Tap) ⑨

- 2 Set all Tap / Shower "OPEN".
- 3 Start filling water to the Domestic Hot Water Tank via Tube Connector ⑩. After 20~40min, water should flow out from Tap / Shower. Else, please contact your local authorized dealer.
- 4 Check and make sure no water leaking at the tube connecting points.

- 5 Set the Domestic Hot Water Tank Discharge (Drain Tap) ⑨ to "OPEN" for 10 seconds to release air from this pipeline. Then set it "CLOSE".
- 6 Turn the Safety Relief Valve knob counterclockwise slightly and hold for 10 seconds to release air from this pipeline. Then recover the knob to original position.
- 7 Ensure Step 5 & 6 is carried out each time after charging water to Domestic Hot Water Tank.
- 8 To prevent back pressure from happening to the Safety Relief Valve, do turn the Safety Relief Valve knob counterclockwise.

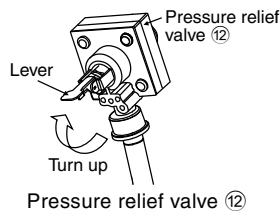
For Space Heating / Cooling

- 1 Turn the plug on the Air Purge Valve outlet anticlockwise by one complete turn from fully closed position.



Air purge valve ⑪

- 2 Set the Pressure Relief Valve level "DOWN".



- 3 Start filling water (with pressure more than 0.1 MPa (1 bar)) to the Space Heating / Cooling circuit via Tube Connector ⑩. Stop filling water if the free water flow through Pressure Relief Valve Drainage ⑨.
- 4 Turn ON the Tank Unit and make sure Water Pump and Water Pump are running.
- 5 Check and make sure no water leaking at the tube connecting points.

Discharge the Water

- **For Domestic Hot Water Tank**
 - 1 Turn OFF power supply.
 - 2 Set the Domestic Hot Water Tank Discharge (Drain Tap) ⑨ to "OPEN".
 - 3 Open Tap / Shower to allow air inlet.
 - 4 Turn the Safety Relief Valve knob counterclockwise slightly and hold it until all air is released from this pipeline. Then recover the knob to original position after ensured the pipeline is emptied.
 - 5 After discharge, set Domestic Hot Water Tank Discharge (Drain Tap) ⑨ to "CLOSE".

Reconfirmation

⚠ WARNING
Be sure to switch off all power supply before performing each of the below checkings.

Check Water Pressure *(0.1 MPa = 1 bar)

Water pressure should not lower than 0.05 MPa (with inspects the Water Pressure Gauge). If necessary add water into Tank Unit (via Tube Connector ⑩).

Check Pressure Relief Valve

- Check for correct operation of Pressure Relief Valve by turning on the lever to become horizontal.
- If you do not hear a clacking sound (due to water drainage), contact your local authorized dealer.
- Push down the lever after finish checking.
- In case the water keep on draining out from the Tank Unit, switch off the system, and then contact your local authorized dealer.

Expansion Vessel Pre Pressure Checking

For Space Heating / Cooling

- Expansion Vessel with 10 L air capacity and initial pressure of 1 bar is installed in this Tank Unit.
- Total amount of water in system should be below 200 L. (Inner volume of Tank Unit's piping is about 5 L)
- If total amount of water is over 200 L, please add another expansion vessel. (field supply)
- Please keep the installation height difference of system water circuit within 10 m.

Check RCCB/ELCB

Ensure the RCCB/ELCB set to "ON" condition before check RCCB/ELCB.

Turn on the power supply to the Tank Unit.

This testing could only be done when power is supplied to the Tank Unit.

⚠ WARNING
Be careful not to touch parts other than RCCB/ELCB test button when the power is supplied to Tank Unit. Else, electrical shock may happen.

- Push the "TEST" button on the RCCB/ELCB. The lever would turn down and indicate "0", if it functions normal.
- Contact authorized dealer if the RCCB/ELCB malfunction.
- Turn off the power supply to the Tank Unit.
- If RCCB/ELCB functions normal, set the lever to "ON" again after testing finish.

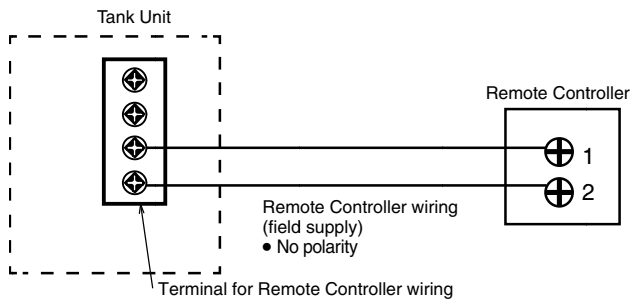
Installation of Remote Controller as Room Thermostat

- Remote Controller mounted to the Tank Unit can be moved to the room and serve as Room Thermostat.

Installation Location

- Install at the height of 1 to 1.5 m from the floor (Location where average room temperature can be detected).
- Install vertically against the wall.
- Avoid the following locations for installation.
 - 1 By the window, etc. exposed to direct sunlight or direct air.
 - 2 In the shadow or backside of objects deviated from the room airflow.
 - 3 Location where condensation occurs (The Remote Controller is not moisture proof or drip proof.)
 - 4 Location near heat source.
 - 5 Uneven surface.
- Keep distance of 1 m or more from the TV, radio and PC. (Cause of fuzzy image or noise)

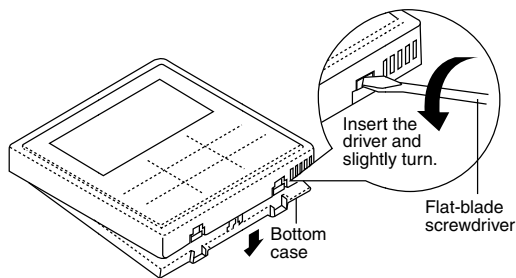
Remote Controller Wiring



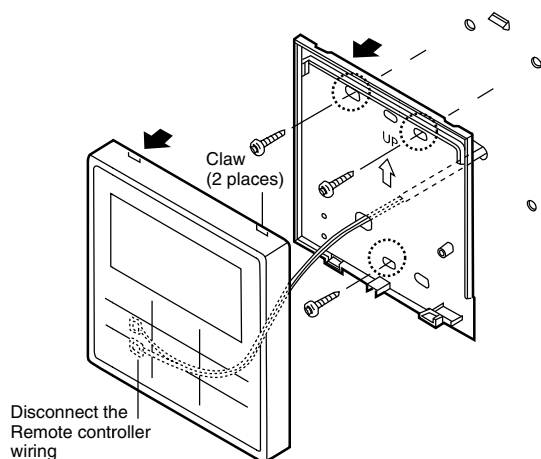
- Remote Controller cable shall be (2 x min 0.3 mm²), of double insulation PVC-sheathed or rubber sheathed cable. Total cable length shall be 50 m or less.
- Be careful not to connect cables to other terminals of Tank Unit (e.g. power source wiring terminal). Malfunction may occur.
- Do not bundle together with the power source wiring or store in the same metal tube. Operation error may occur.

Remove The Remote Controller From Tank Unit

- Remove the top case from the bottom case.



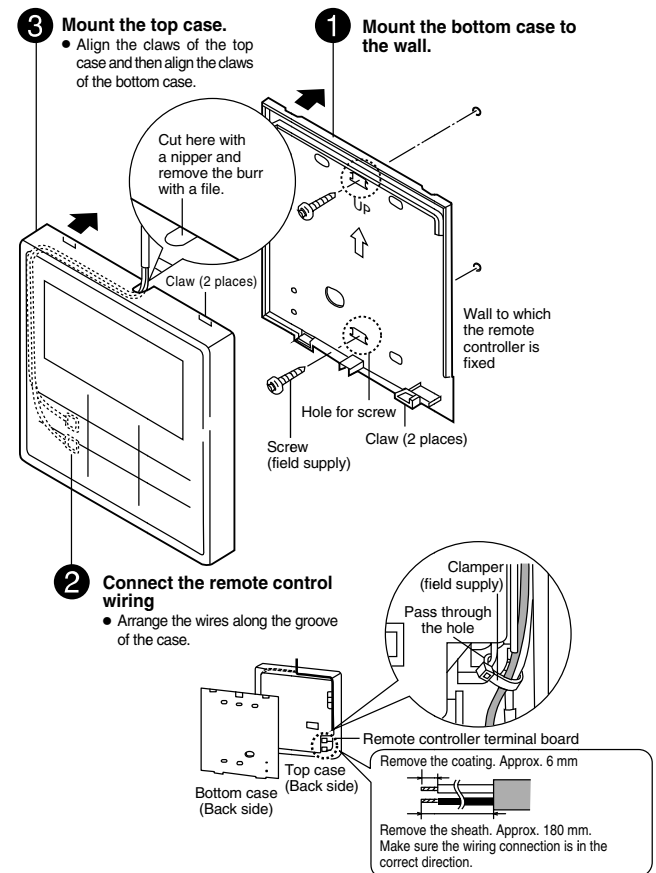
- Remove the wiring between Remote controller and Tank Unit terminal.



Mounting The Remote Controller

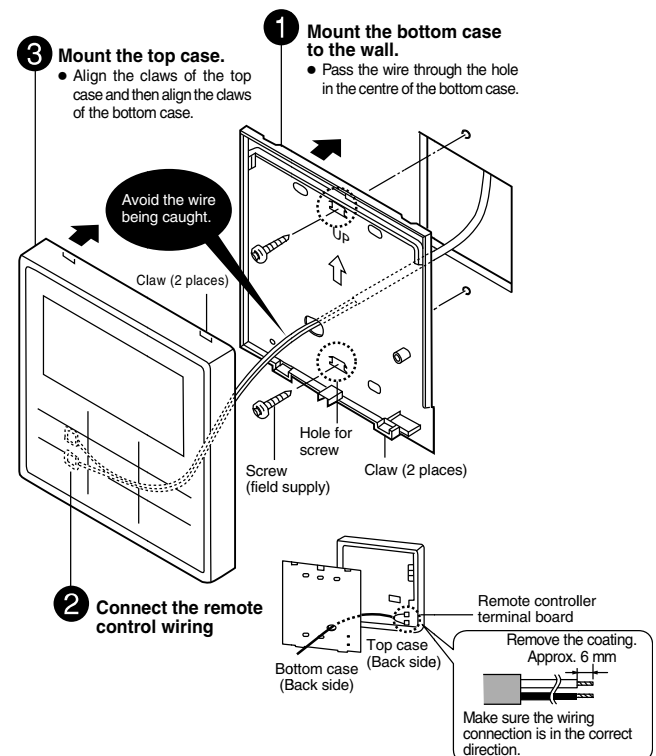
For exposed type

Preparation: Make 2 holes for screws using a driver.



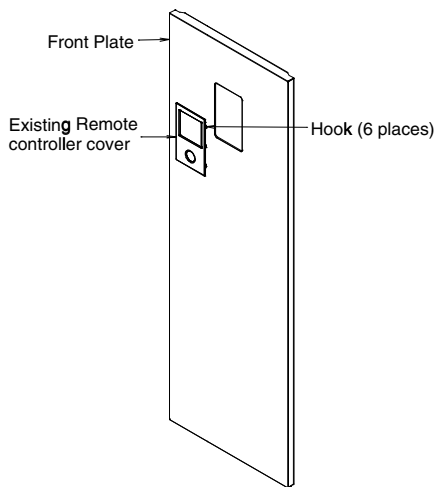
For embedded type

Preparation: Make 2 holes for screws using a driver.

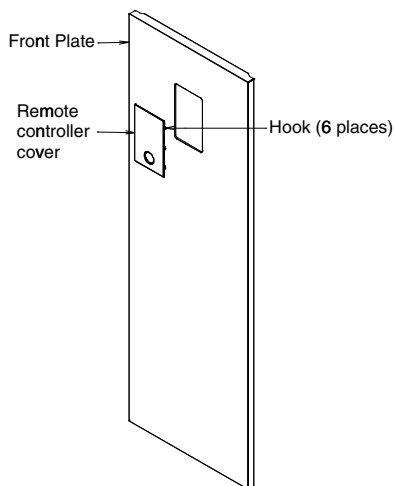


Replace The Remote Controller Cover

- Replace the existing Remote controller cover with Remote controller cover to close the hole left after remove the Remote controller.
 - 1 Release the Remote controller cover's hooks from behind the Front Plate.



- 2 Press from front to fix the Remote controller cover on the front plate.



Test Run

- Before test run, make sure below items have been checked:-
 - Pipework are properly done.
 - Electric cable connecting work are properly done.
 - Tank Unit is filled up with water and trapped air is released.
 - Please turn on the power supply after filling the tank until full.
 - In order to check whether the tank is full, switch heater once for about 10 min.
- Switch ON the power supply of the Tank Unit. Set the Tank Unit RCCB /ELCB to "ON" condition. Then, please refer to the Operation Instruction for operation of Remote Controller.

- For normal operation, **Water Pressure Gauge** reading should be in between 0.05 MPa and 0.3 MPa. If necessary, adjust the **Water Pump SPEED** accordingly to obtain normal water pressure operating range. If adjust **Water Pump SPEED** cannot solve the problem, contact your local authorized dealer.
- After test run, please clean the Water Filter Set. Reinstall it after finish cleaning.

Check Water Flow of Water Circuit

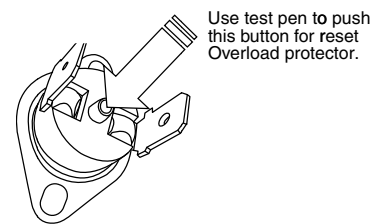
Confirm the maximum water flow during main pump operation not less than 15 l/min.

*Water flow can be check through service setup (Pump Max Speed) [Heating operation at low water temperature with lower water flow may trigger "H75" during defrost process.]

Reset Overload Protector

Overload Protector serves the safety purpose to prevent the water over heating. When the Overload Protector a trip at high water temperature, take below steps to reset it.

- Take out the cover.
- Use a test pen to push the centre button gently in order to reset the Overload Protector.
- Fix the cover to the original fixing condition.



Maintenance

- In order to ensure safety and optimal performance of the Tank Unit, seasonal inspections on the Tank Unit, functional check of RCCB/ELCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer. Contact dealer for scheduled inspection.

Maintenance for Water Filter Set

- Turn OFF power supply.
- Set the two valves for the Water Filter Set to "CLOSE".
- Take off the clip, then gently pull out the mesh. Beware of small amount water drain out from it.
- Clean the mesh with warm water to remove all the stain. Use soft brush if necessary.
- Reinstall the mesh to the Water Filter Set and set back the clip on it.
- Set the two valves for the Water Filter Set to "OPEN".
- Turn ON power supply.

Outdoor Unit

Attached accessories

No.	Accessories part	Qty.	No.	Accessories part	Qty.
[1]	Drain elbow 	1	[3]	Banding strap  (For UD07*E5* and UD09*E5* only)	3
[2]	Rubber cap 	7 or 8 (Depend on Model)	[4]	Protective bushing  (For UD07*E5* and UD09*E5* only)	2

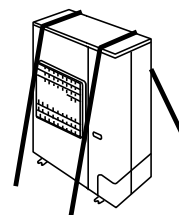
Optional Accessory

No.	Accessories part	Qty.
[5]	Base Pan Heater CZ-NE2P (For UD03*E5* and UD05*E5* only) CZ-NE3P (For UD07*E5* and UD09*E5* only)	1

- It is strongly recommended to install a Base Pan Heater (optional) if the outdoor unit is install in cold climate area. Refer the Base Pan Heater (optional) installation instruction for details of installation.
- Applicable Piping Kit (For UD07*E5* and UD09*E5* only)
CZ-52F5,7,10BP

Select the Best Location

- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- Avoid installations in areas where the ambient temperature may drop below -20°C.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If outdoor unit installed near sea, region with high content of sulphur or oily location (e.g. machinery oil, etc), it lifespan maybe shorten.
- When installing the product in a place where it will be affected by typhoon or strong wind such as wind blowing between buildings, including the rooftop of a building and a place where there is no building in surroundings, fix the product with an overturn prevention wire, etc. (Overturn prevention fitting model number: K-KYZP15C) (For UD07*E5* and UD09*E5* only)
- If piping length is over 10 m, additional refrigerant should be added as shown in the table.



Model	Piping size		Rated Length (m)	Max. Elevation (m)	Min. Piping Length (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)
	Gas	Liquid					
UD03*E5* and UD05*E5*	ø12.7mm (1/2")	ø6.35mm (1/4")	5	5	3	15	20
UD07*E5* and UD09*E5*	ø15.88mm (5/8")	ø6.35mm (1/4")	5	20	3	30	30

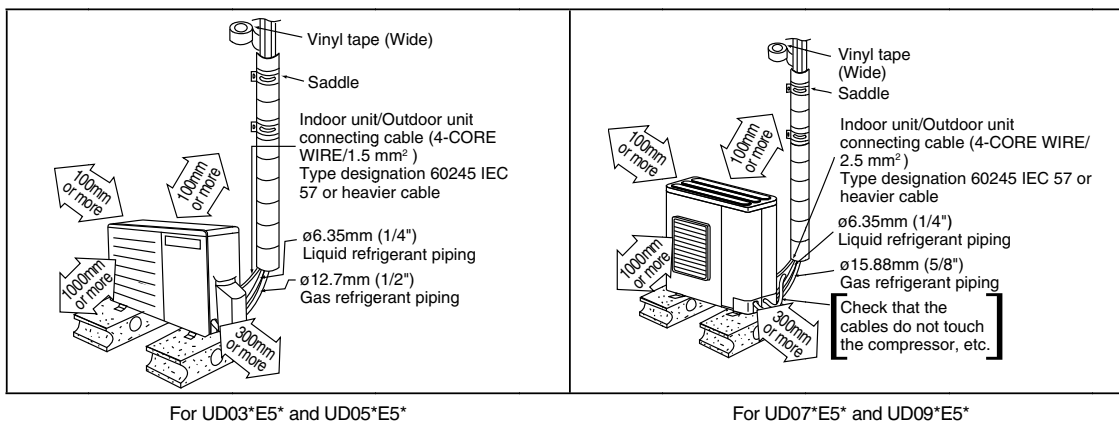
Example: For UD03*E5*

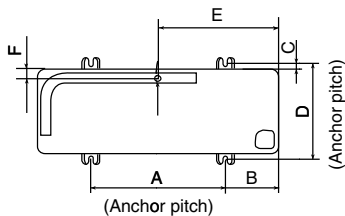
If piping length is 15m, the quantity of additional refrigerant should be 100g. [(15-10)m x 20 g/m = 100g]

Install the Outdoor Unit

Installation Diagram

- It is advisable to avoid more than 2 blockage directions. For better ventilation & multiple-outdoor installation, please consult authorized dealer/specialist.
- This illustration is for explanation purposes only.





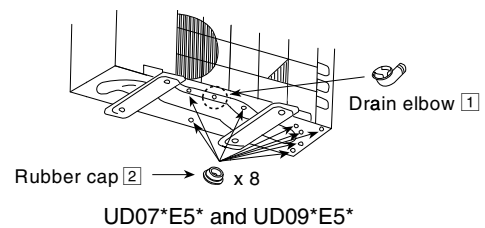
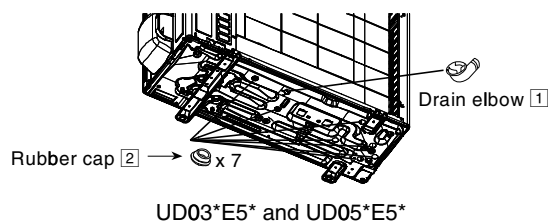
Model	A	B	C	D	E	F
UD03*E5* and UD05*E5*	540	160	20	330	430	46
UD07*E5* and UD09*E5*	620	140	15	355	450	44

(Unit : mm)

- After selecting the best location, start installation according to Installation Diagram.
 - Fix the unit on concrete or rigid frame firmly and horizontally by bolt nut ($\phi 10$ mm).
 - When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt or nails.

Disposal of Outdoor Unit Drain Water

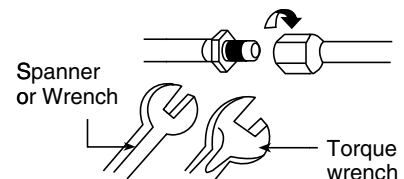
- When a Drain elbow is used, please ensure to follow below:
 - the unit should be placed on a stand which is taller than 50 mm.
 - cover the $\phi 20$ mm holes with Rubber cap (refer to illustration below).
 - use a tray (field supply) when necessary to dispose the outdoor unit drain water.
- If the unit is used in an area where temperature falls below 0°C for 2 or 3 consecutive days, it is recommended not to use the Drain elbow and Rubber cap, for the drain water freezes and the fan will not rotate.



Connecting the Piping

Connecting the Piping to Outdoor Unit

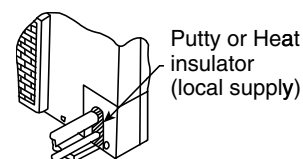
Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe. Align center of piping to valves and then tighten with torque wrench to the specified torque as stated in the table.



Model	Piping size (Torque)	
	Gas	Liquid
UD03*E5* and UD05*E5*	$\phi 12.7\text{mm}$ (1/2") [55 N•m]	$\phi 6.35\text{mm}$ (1/4") [18 N•m]
UD07*E5* and UD09*E5*	$\phi 15.88\text{mm}$ (5/8") [65 N•m]	$\phi 6.35\text{mm}$ (1/4") [18 N•m]

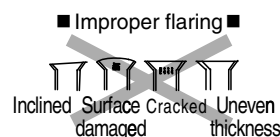
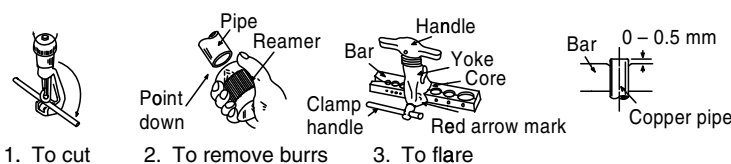
Be sure to use two spanners to tighten.
(If the nuts are overtightened, it may cause the flares to break or leak.)

Close the tube joining area with putty heat insulator (local supply) without any gap as shown in right figure. (To prevent insects or small animal entering.)
(For UD07*E5* and UD09*E5* only)



Cutting and Flaring the Piping

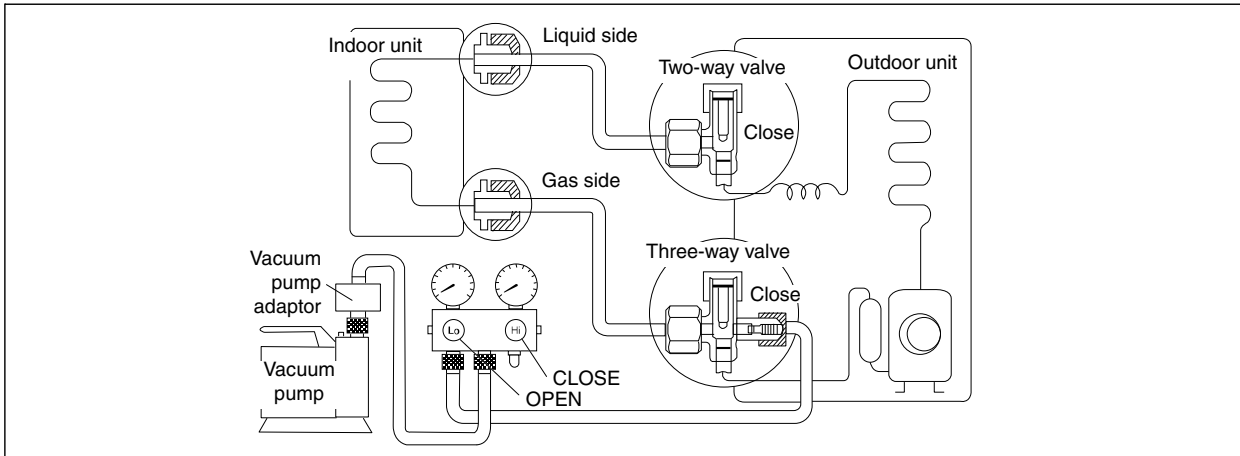
- Please cut using pipe cutter and then remove the burrs.
- Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- Please make flare after inserting the flare nut onto the copper pipes.



When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

Evacuation of the Equipment

WHEN INSTALLING AN AIR-TO-WATER HEAT PUMP, BE SURE TO EVACUATE THE AIR INSIDE THE UNIT AND PIPES in the following procedure.



- 1 Connect a charging hose with a push pin to the Low side of a charging set and the service port of the 3-way valve.
 - Be sure to connect the end of the charging hose with the push pin to the service port.
- 2 Connect the center hose of the charging set to a vacuum pump with check valve, or vacuum pump and vacuum pump adaptor.
- 3 Turn on the power switch of the vacuum pump and make sure that the needle in the gauge moves from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa). Then evacuate the air approximately ten minutes.
- 4 Close the Low side valve of the charging set and turn off the vacuum pump. Make sure that the needle in the gauge does not move after approximately five minutes.

Note : BE SURE TO FOLLOW THIS PROCEDURE IN ORDER TO AVOID REFRIGERANT GAS LEAKAGE.
- 5 Disconnect the charging hose from the vacuum pump and from the service port of the 3-way valve.
- 6 Tighten the service port caps of the 3-way valve at a torque of 18 N·m with a torque wrench.
- 7 Remove the valve caps of both of the 2-way valve and 3-way valve. Position both of the valves to "OPEN" using a hexagonal wrench (4 mm).
- 8 Mount valve caps onto the 2-way valve and the 3-way valve.
 - Be sure to check for gas leakage.

⚠ CAUTION

If gauge needle does not move from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa), in step ③ above take the following measure:

1. If the leak stops when the piping connections are tightened further, continue working from step ③.
2. If the leak does not stop when the connections are retightened, repair location of leak.
3. Do not release refrigerant during piping work for installation and reinstallation. Take care of the liquid refrigerant, it may cause frostbite.

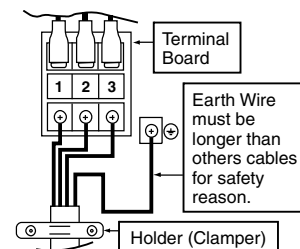
Connect the Cable to the Outdoor Unit

(FOR DETAIL REFER TO WIRING DIAGRAM AT UNIT)

- 1 Remove the control board cover from the unit by loosening the screw.
- 2 Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed flexible cable (see below table), type designation 60245 IEC 57 or heavier cable.

Models	Flexible cable specification
UD03*E5* and UD05*E5*	4 x (1.5 mm ²)
UD07*E5* and UD09*E5*	4 x (2.5 mm ²)

Terminals on the indoor unit	1	2	3	⊕
Colour of wires	Grey	White	Blue	Green/Yellow
Terminals on the outdoor unit	1	2	3	⊕

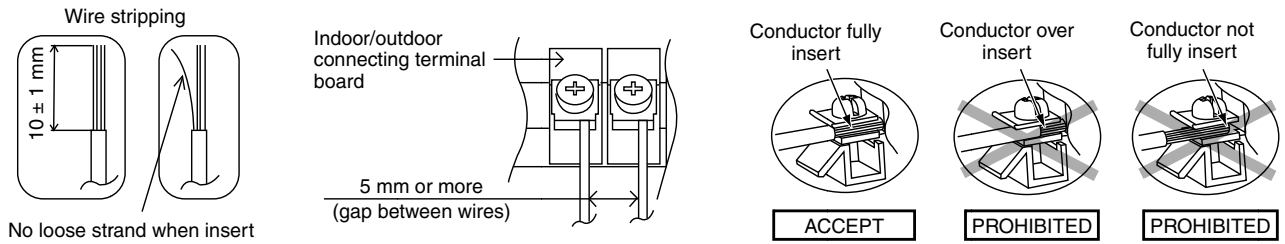


⚠ WARNING

⊕ This equipment must be properly earthed.

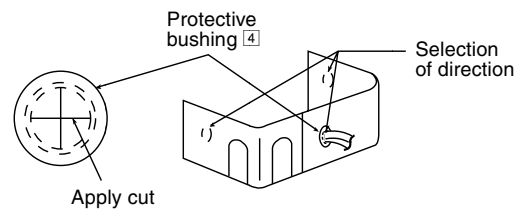
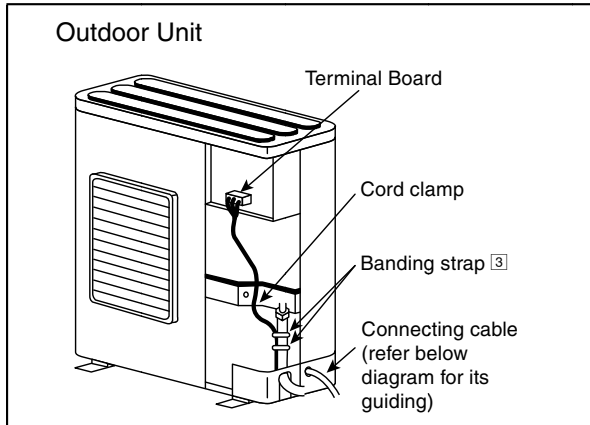
- 3 Secure the cable onto the control board with the holder (clammer).
- 4 Attach the control board cover back to the original position with screw.

Wire Stripping and Connecting Requirement



(For UD07*E5* and UD09*E5* only)

- Select required direction and apply protective bushing provided in accessories to protect cables from sharp edges.
- Once all wiring work has been completed, tie the cable and cord together with the binding strap so that they do not touch other parts such as the compressor and bare copper pipes.



DETAIL OF CONNECTING CABLE GUIDING

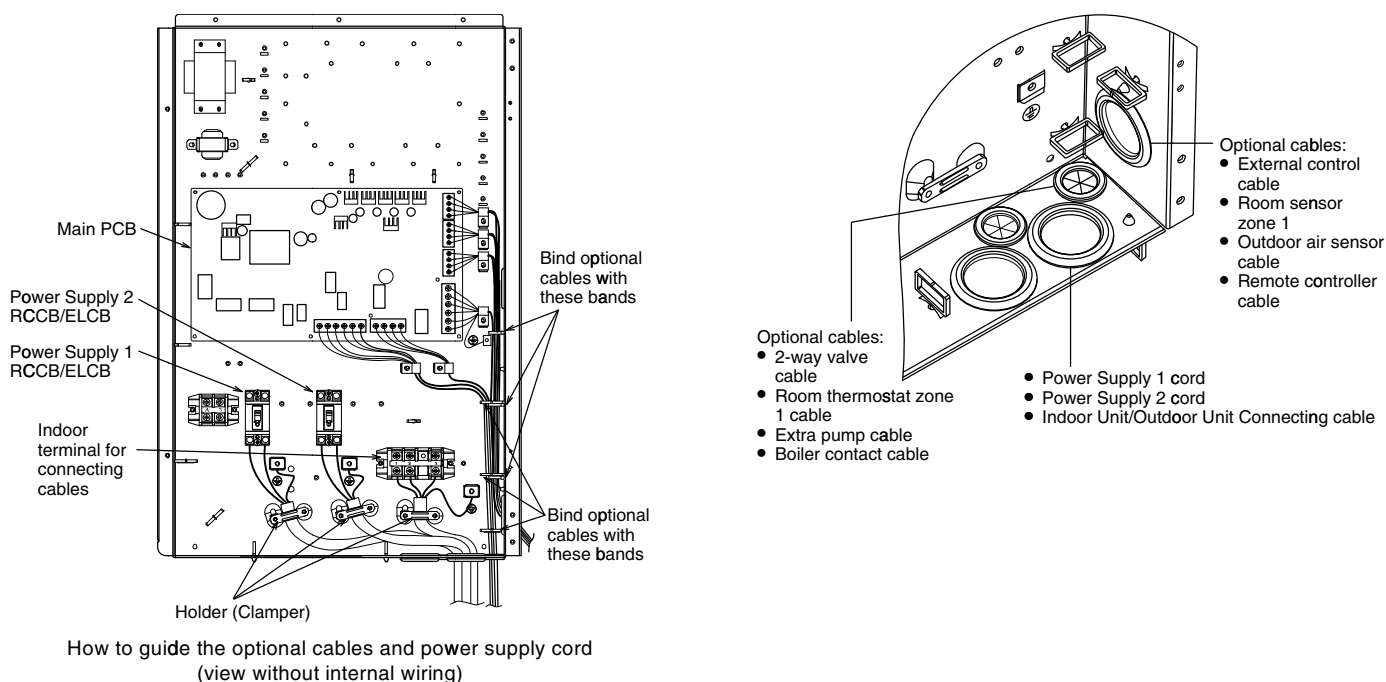
Pipe Insulation

- 1 Please carry out insulation at pipe connection portion as mentioned in Indoor/Outdoor Unit Installation Diagram. Please wrap the insulated piping end to prevent water from going inside the piping.
- 2 If drain hose or connecting piping is in the room (where dew may form), please increase the insulation by using POLY-E FOAM with thickness 6 mm or above.

How to fix cable

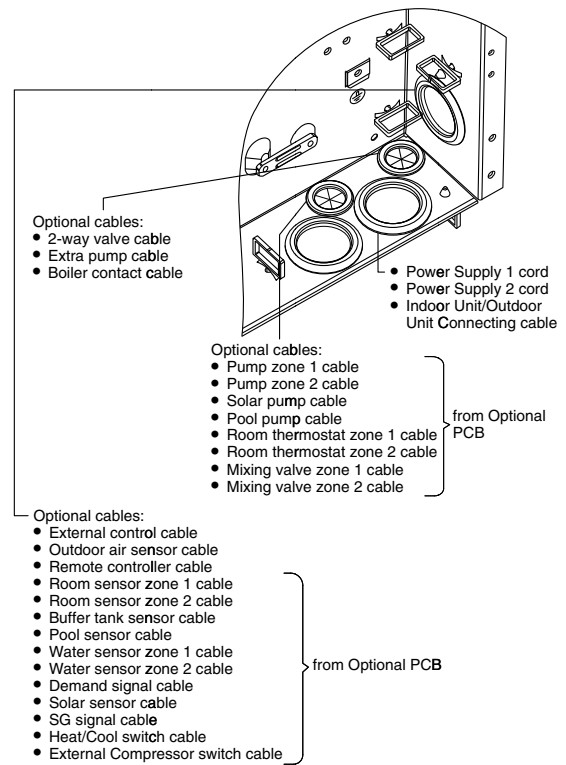
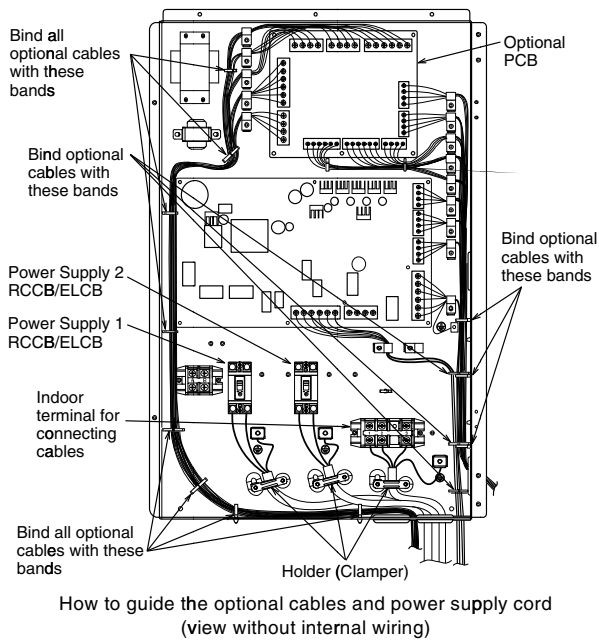
Connecting with external device (optional)

- All connections shall follow to the local national wiring standard.
- It is strongly recommended to use manufacturer-recommended parts and accessories for installation.
- For connection to main PCB
 - 1 Two-way valve shall be spring and electronic type, refer to "Field Supply Accessories" table for details. Valve cable shall be (3 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier, or similarly double insulation sheathed cable.
 - * note: - Two-way Valve shall be CE marking compliance component.
 - Maximum load for the valve is 9.8VA.
 - 2 Room thermostat cable must be (4 or 3 x min 0.5 mm²), of type designation 60245 IEC 57 or heavier cord, or similarly double insulation sheathed cable.
 - 3 Extra pump cable shall be (2 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
 - 4 Boiler contact cable shall be (2 x min 0.5 mm²), of type designation 60245 IEC 57 or heavier.
 - 5 External control shall be connected to 1-pole switch with min 3.0 mm contact gap. Its cable must be (2 x min 0.5 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
 - * note: - Switch used shall be CE compliance component.
 - Maximum operating current shall be less than 3A_{rms}.
 - 6 Room sensor zone 1 cable shall be (2 x min 0.3 mm²) double insulation layer of PVC-sheathed or rubber-sheathed.
 - 7 Outdoor air sensor cable shall be (2 x min 0.3 mm²) double insulation layer of PVC-sheathed or rubber-sheathed.



- For connection to Optional PCB
 - 1 By connecting Optional PCB, 2 Zone temperature control can be achieved. Please connect mixing valves, water pumps and thermistors in zone 1 and zone 2 to each terminals in Optional PCB. Temperature of each zone can be controlled independently by remote controller.
 - 2 Pump zone 1 and zone 2 cable shall be (2 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
 - 3 Solar pump cable shall be (2 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
 - 4 Pool pump cable shall be (2 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
 - 5 Room thermostat zone 1 and zone 2 cable shall be (4 x min 0.5 mm²), of type designation 60245 IEC 57 or heavier.
 - 6 Mixing valve zone 1 and zone 2 cable shall be (3 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
 - 7 Room sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm²), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
 - 8 Buffer tank sensor, pool water sensor and solar sensor cable shall be (2 x min 0.3 mm²), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
 - 9 Water sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.

- 10 Demand signal cable shall be (2 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 11 SG signal cable shall be (3 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 12 Heat/Cool switch cable shall be (2 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 13 External compressor switch cable shall be (2 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.



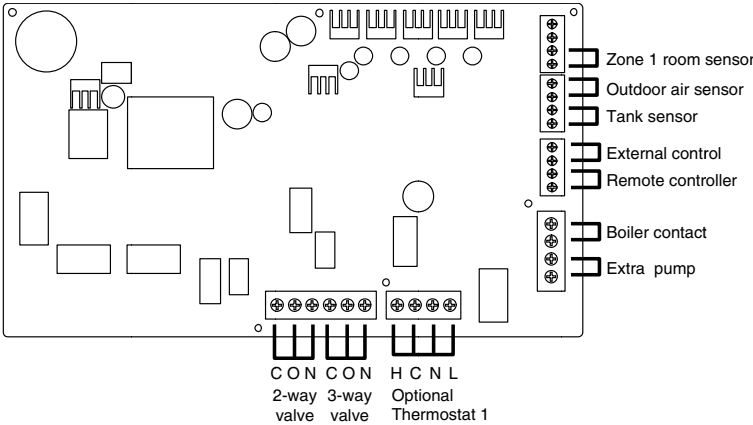
Terminal screw on PCB	Maximum tightening torque cN•m {kgf•cm}
M3	50 {5.1}
M4	120 {12.24}

Connecting Cables Length

When connecting cables between Tank Unit and external devices, the length of the said cables must not exceed the maximum length as shown in the table.

External device	Maximum cables length (m)
Two-way valve	50
Mixing valve	50
Room thermostat	50
Extra pump	50
Solar pump	50
Pool pump	50
Pump	50
Boiler contact	50
External control	50
Room sensor	30
Outdoor air sensor	30
Buffer tank sensor	30
Pool water sensor	30
Solar sensor	30
Water sensor	30
Demand signal	50
SG signal	50
Heat/Cool switch	50
External compressor switch	50

Connection of the main PCB



Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal * It does not function when using the Optional PCB
External control	Dry contact Open=not operate, Short=operate (System setup necessary) Able to turn ON/OFF the operation by external switch
Remote controller	Connected (Please use 2 cores wire for relocation and extension. Total cable length shall be 50m or less.)

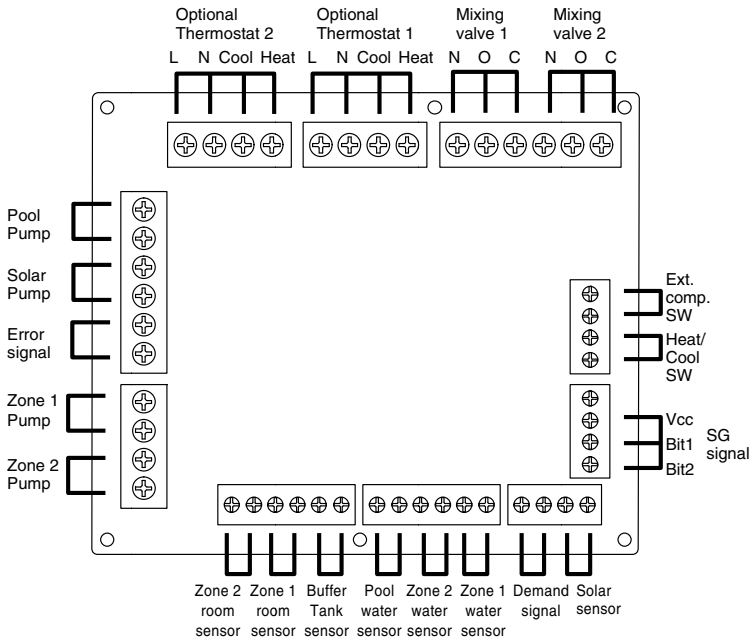
Outputs

3-way valve	AC230V N=Neutral Open, Close=direction (For circuit switching when connected to DHW tank)
2-way valve	AC230V N=Neutral Open, Close (Prevent water circuit pass through during cooling mode)
Extra pump	AC230V (Used when Tank Unit pump capacity is insufficient)
Boiler contact	Dry contact (System setup necessary)

Thermistor inputs

Zone 1 room sensor	PAW-A2W-TSRT the Optional PCB * It does not work when using
Outdoor air sensor	AW-A2W-TSOD (Total cable length shall be 30m or less)

Connection of Optional PCB (CZ-NS4P)



- Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal
SG signal	Dry contact Vcc-Bit1, Vcc-Bit2 open/short (System setup necessary) Switching SW (Please connect to the 2 contacts controller)
Heat/Cool SW	Dry contact Open=Heat, Short=Cool (System setup necessary)
External comp.SW	Dry contact Open=Comp.ON, Short=Comp.OFF (System setup necessary)
Demand signal	DC 0~10V (System setup necessary) Please connect to the DC 0~10V controller.

- Outputs

Mixing valve	AC230V N=Neutral Open, Close=mixture direction Operating time: 30s~120s
Pool pump	AC230V
Solar pump	AC230V
Zone pump	AC230V

- Thermistor inputs

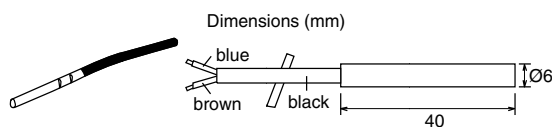
Zone room sensor	PAW-A2W-TSRT
Buffer tank sensor	PAW-A2W-TSBU
Pool water sensor	PAW-A2W-TSHC
Zone water sensor	PAW-A2W-TSHC
Solar sensor	PAW-A2W-TSSO

Recommended External Device Specification

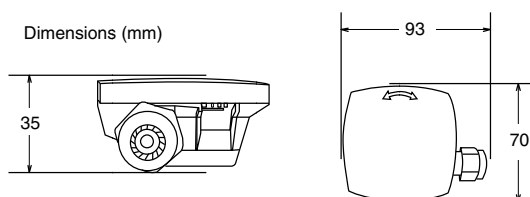
- This section explains about the external devices (optional) recommended by Panasonic. Please always ensure to use the correct external device during system installation.

- For optional sensor.

- 1 Buffer tank sensor: PAW-A2W-TSBU
Use for measurement of the buffer tank temperature.
Insert the sensor into the sensor pocket and paste it on the buffer tank surface.

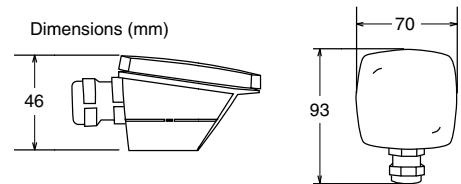


- 2 Zone water sensor: PAW-A2W-TSHC
Use to detect the water temperature of the control zone.
Mount it on the water piping by using the stainless steel metal strap and contact paste (both are included).

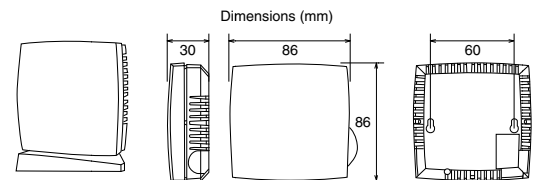


- 3 Outdoor sensor: PAW-A2W-TSOD
If the installation location of the outdoor unit is exposed to direct sunlight, the outdoor air temperature sensor will be unable to measure the actual outdoor ambient temperature correctly.

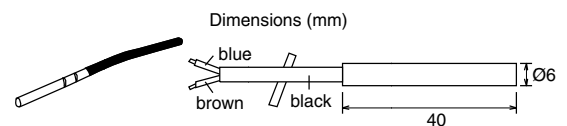
In this case, optional outdoor temperature sensor can be fixed at a suitable location to more accurately measure ambient temperature.



- 4 Room sensor: PAW-A2W-TSRT
Install the room temperature sensor to the room which requires room temperature control.



- 5 Solar sensor: PAW-A2W-TSSO
Use for measurement of the solar panel temperature.
Insert the sensor into the sensor pocket and paste it on the solar panel surface.

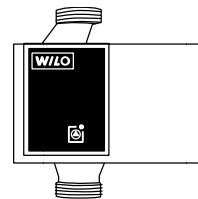


- 6 Please refer to the table below for sensor characteristic of the sensors mentioned above.

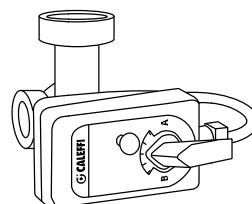
Temperature (°C)	Resistance (kΩ)
150	0.147
140	0.186
130	0.236
120	0.302
110	0.390
100	0.511
90	0.686
80	0.932
70	1.279
65	1.504
60	1.777
55	2.106
50	2.508
45	3.003

Temperature (°C)	Resistance (kΩ)
40	3.615
35	4.375
30	5.326
25	6.523
20	8.044
15	9.980
10	12.443
5	15.604
0	19.70
-5	25.05
-10	32.10
-15	41.45
-20	53.92
-25	70.53
-30	93.05
-35	124.24
-40	167.82

- For optional pump.
Power supply: AC230V/50Hz, <500W
Recommended part: Yonos 25/6: made by Wilo



- For optional mixing valve.
Power supply: AC230V/50Hz (input open/output close)
Operating time: 30s~120s
Recommended part: 167032: made by Caleffi



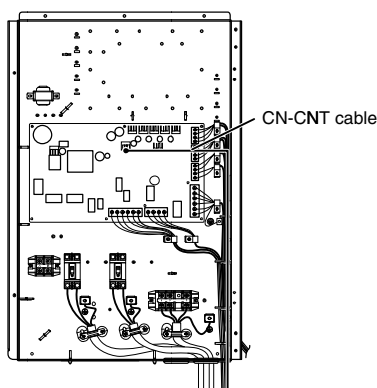
⚠ WARNING

This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

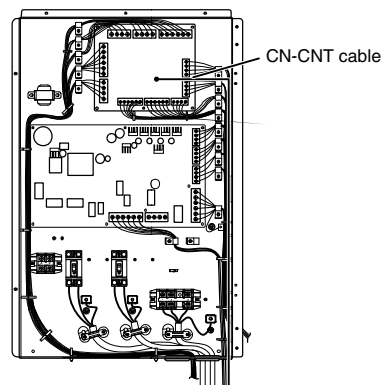
Network Adaptor Installation (Optional)

- Remove the Control Board Cover, then connect the cable included with this adaptor to the CN-CNT connector on the printed circuit board.
 - Pull the cable out of the Tank Unit so that there is no pinching.
 - If an Optional PCB has been installed in the Tank Unit, connect to the CN-CNT connector of the Optional PCB.

Connection examples: H series

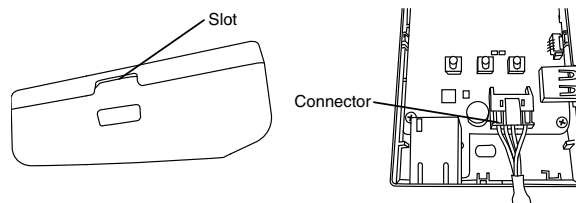


Without Optional PCB

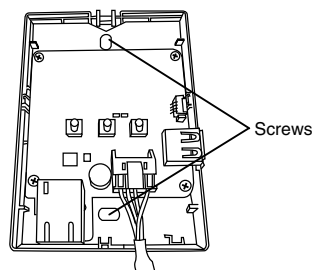


With Optional PCB

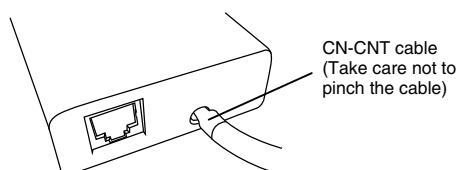
- Insert a flat head screwdriver into the slot on the top of the adaptor and remove the cover. Connect the other end of the CN-CNT cable connector to the connector inside the adaptor.



- On the wall near the Tank Unit, attach the adaptor by screwing screws through the holes in the back cover.



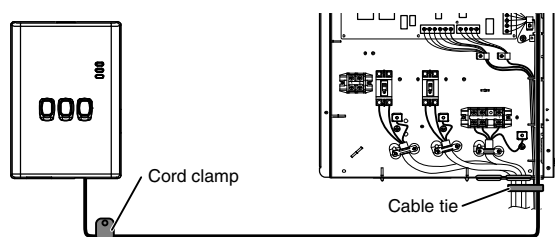
- Pull the CN-CNT cable through the hole in the bottom of the adaptor and re-attach the front cover to the back cover.



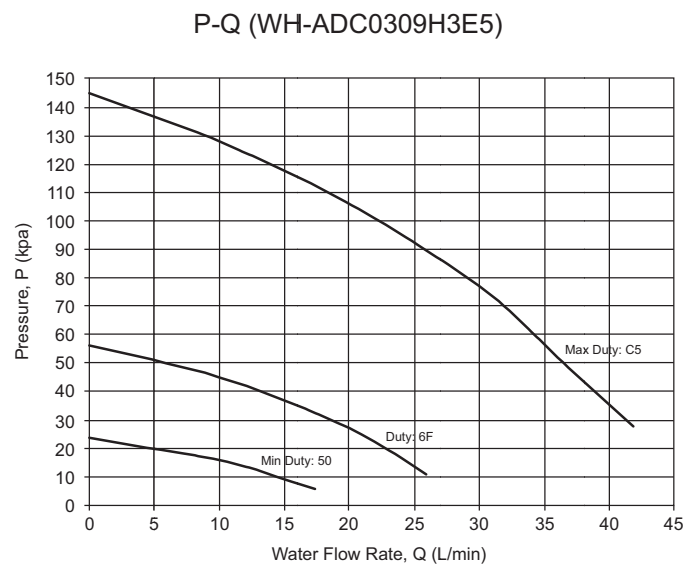
- Use the included cord clamp to fix the CN-CNT cable to the wall.

Pull the cable around as shown in the diagram so that external forces cannot act on the connector in the adaptor.

Furthermore, on the Tank Unit end, use the included cable tie to fix the cables together.



1) P-Q graph for different pump HEX duty



Technical Data

Operation Characteristics

WH-ADC0309H3E5 WH-UD03HE5-1

Heating Characteristics at Different Outdoor Air Temperature

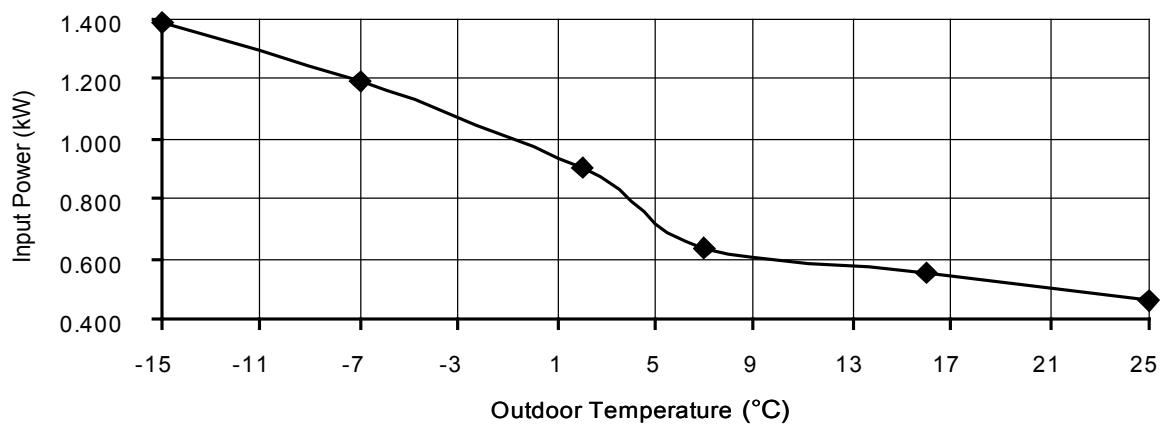
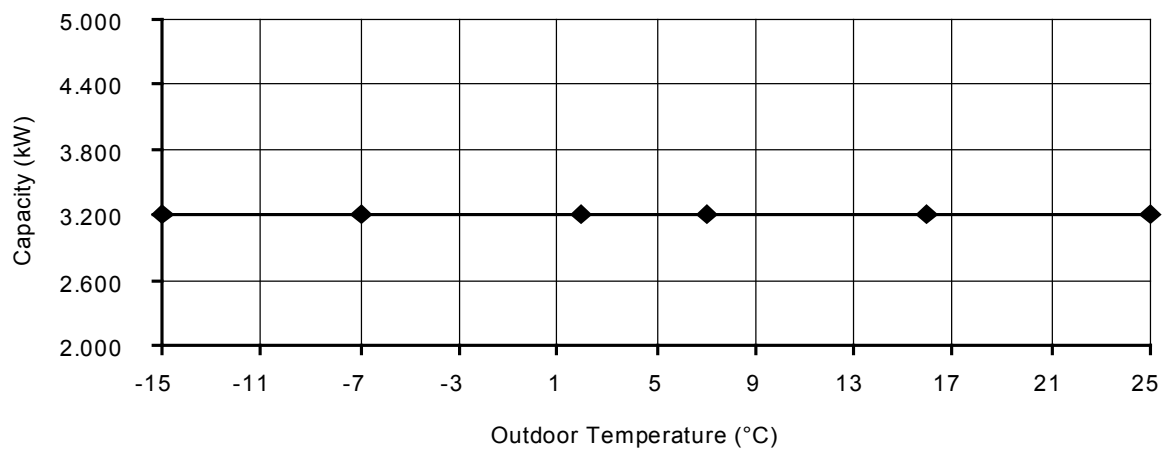
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

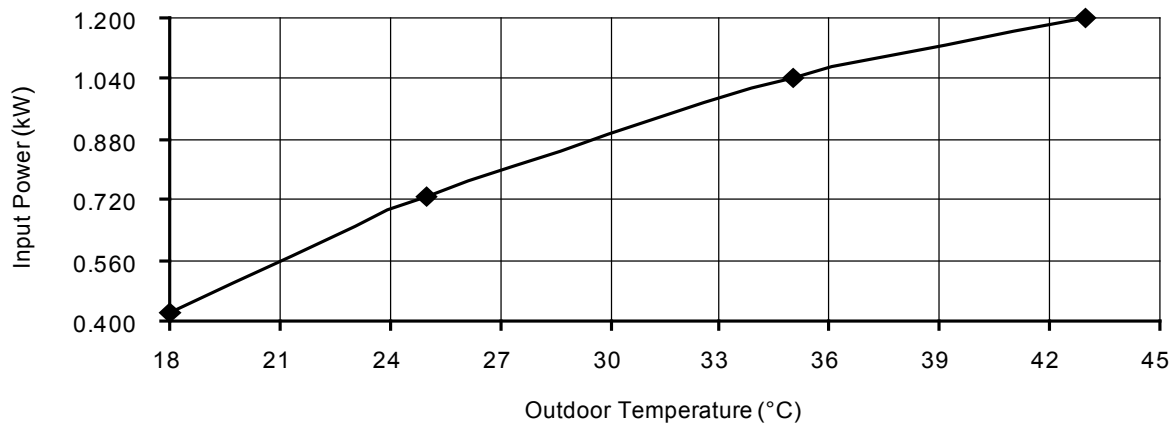
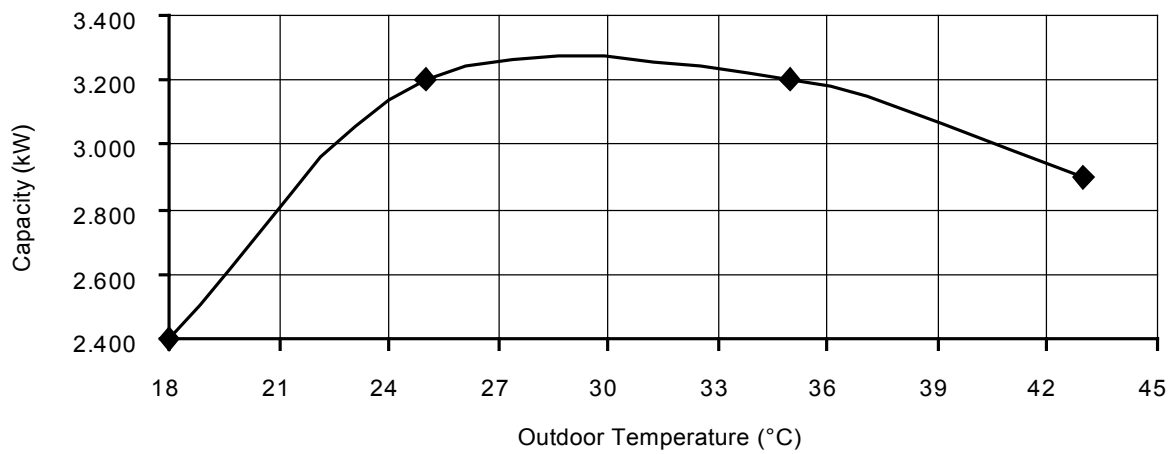
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

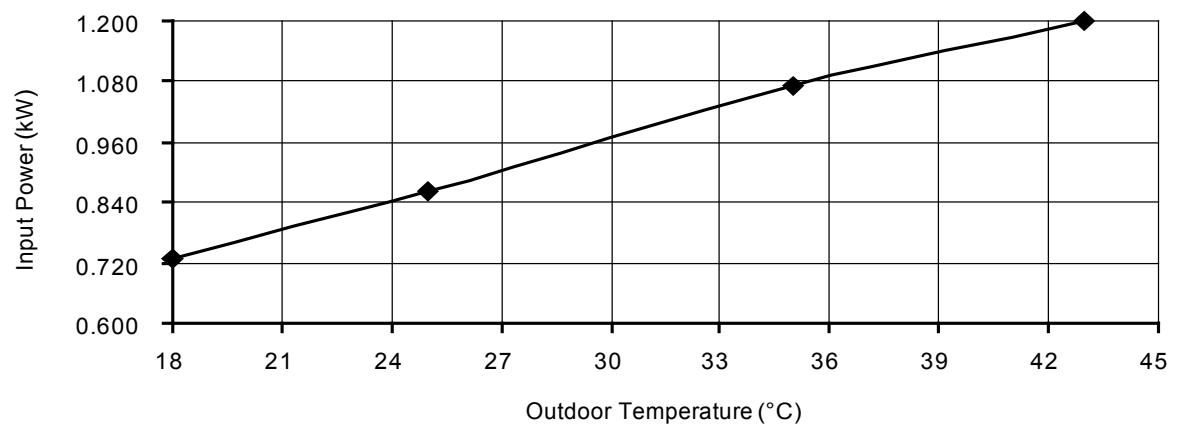
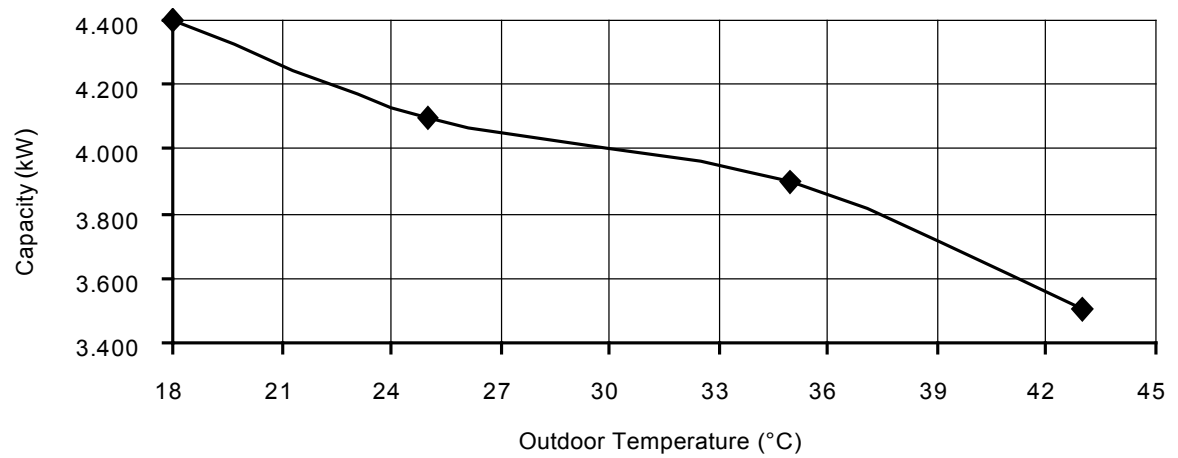
Condition

Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

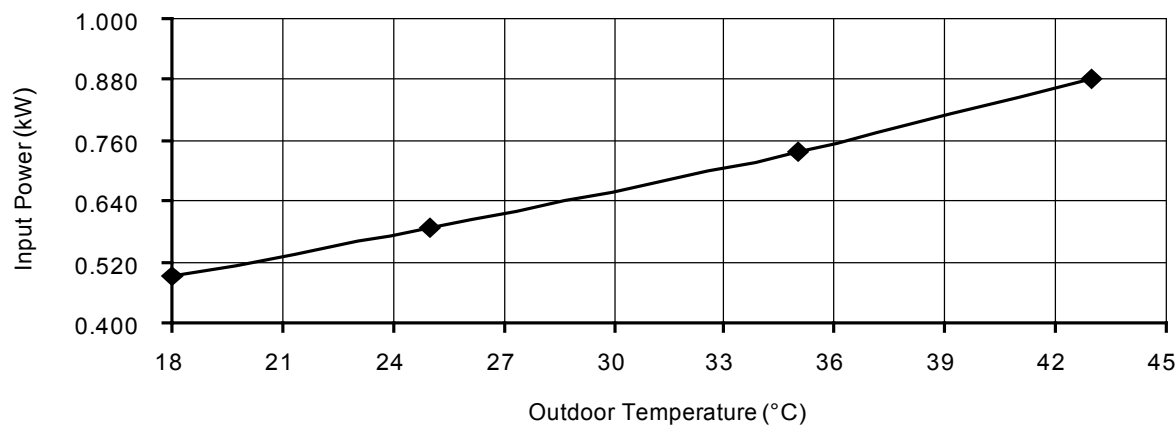
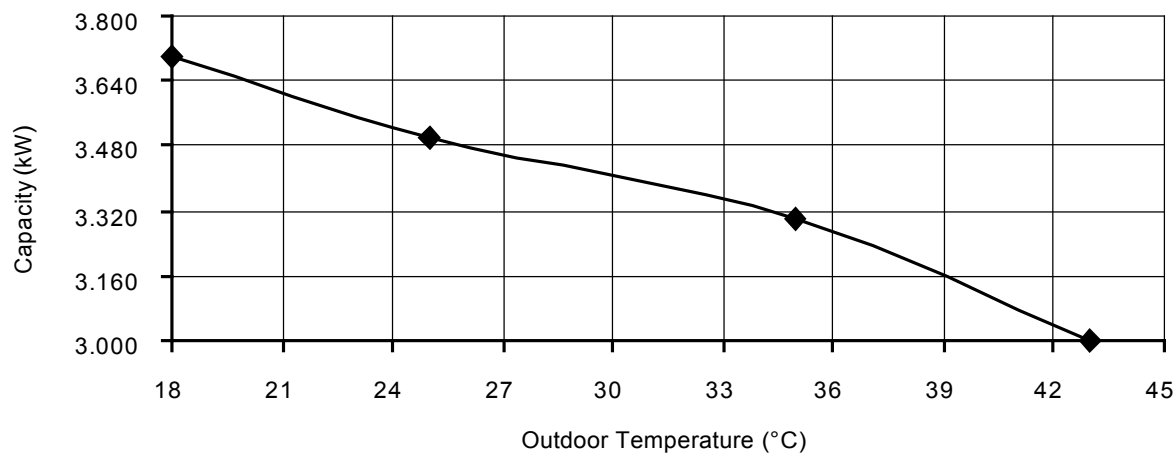
Indoor water outlet temperature : 4°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 23°C
Indoor water outlet temperature : 18°C
Piping length : 7 m



Heating Characteristics at Different Piping Length

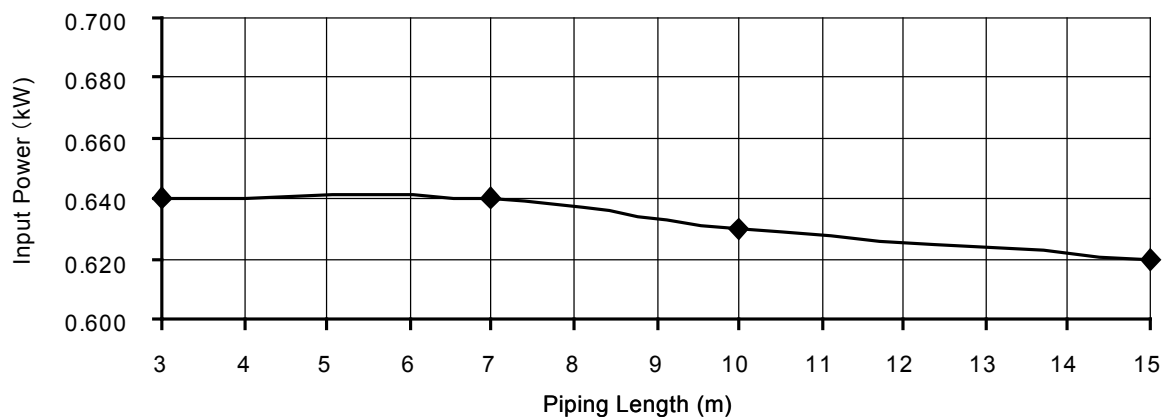
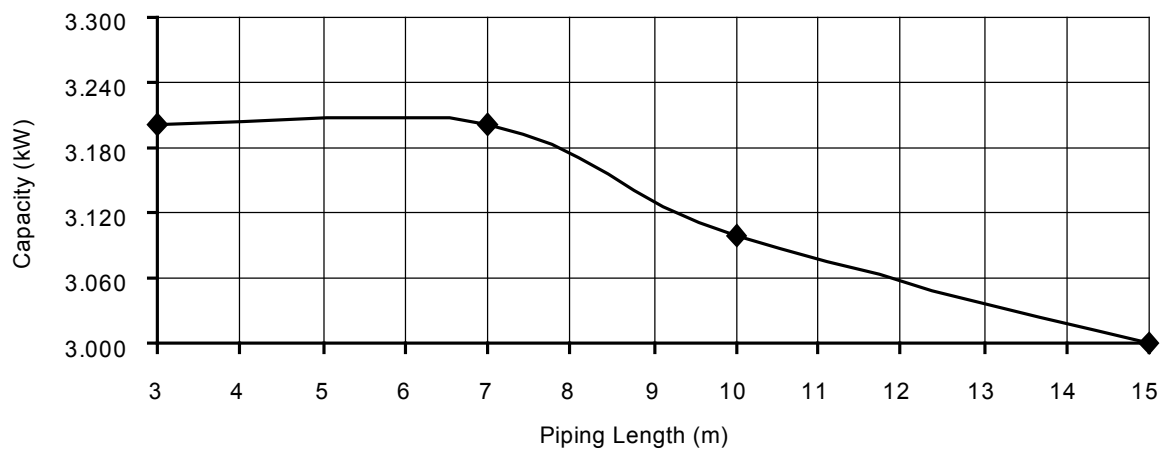
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

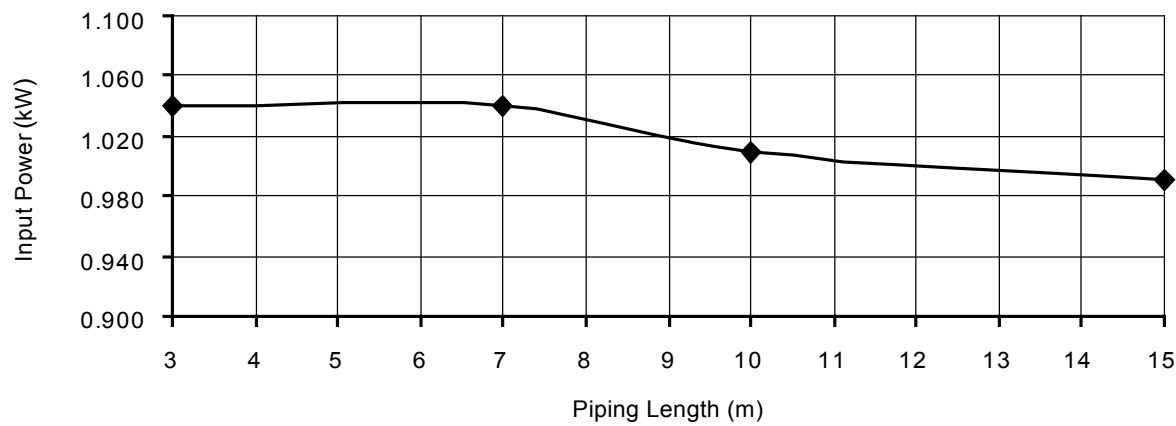
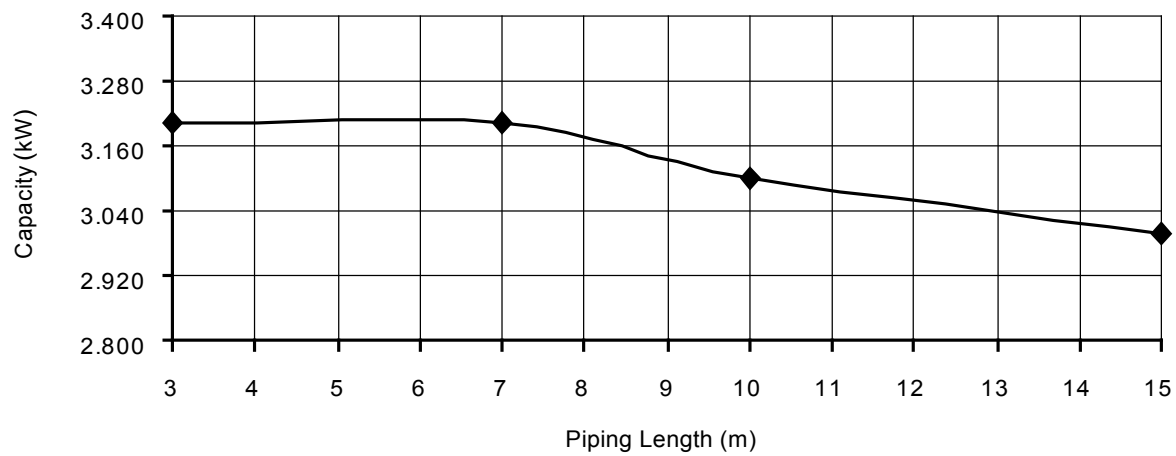
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Piping Length

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



WH-ADC0309H3E5 WH-UD05HE5-1

Heating Characteristics at Different Outdoor Air Temperature

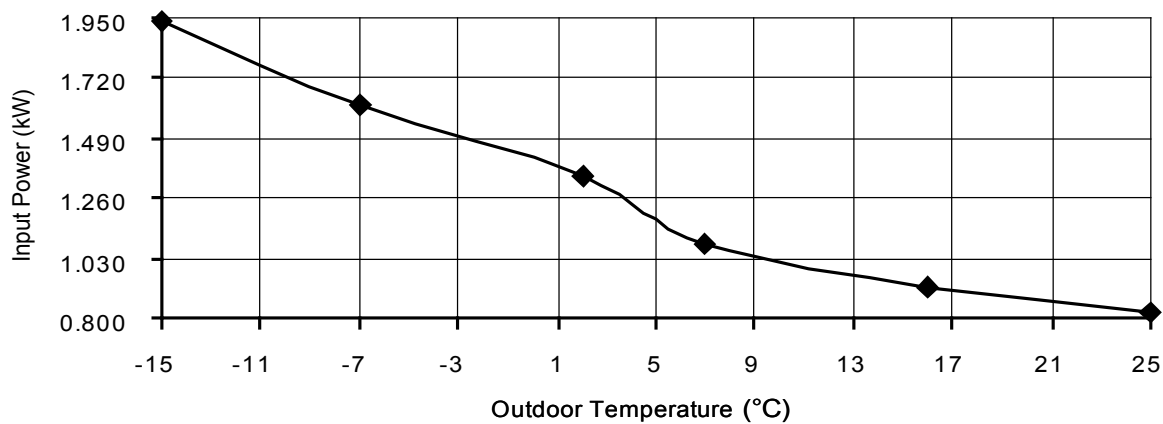
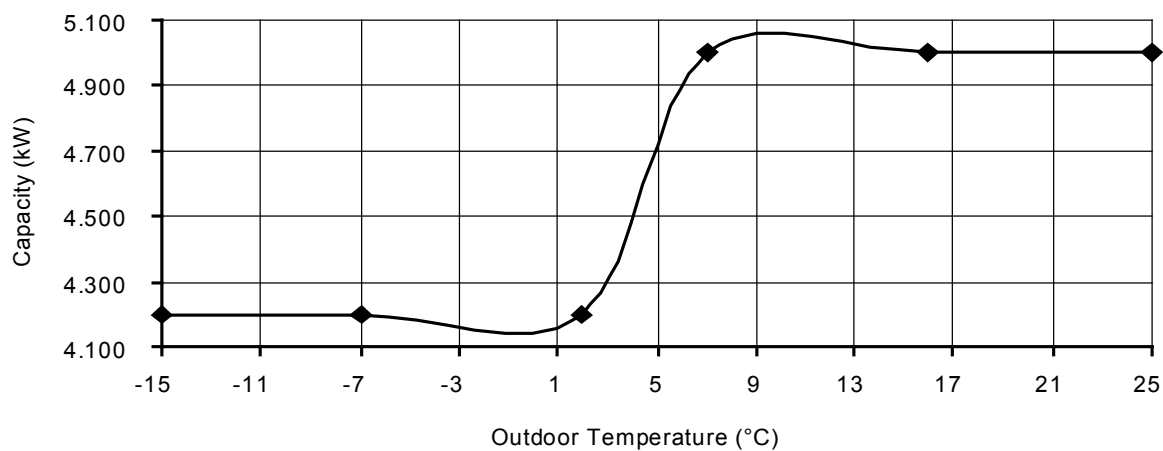
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

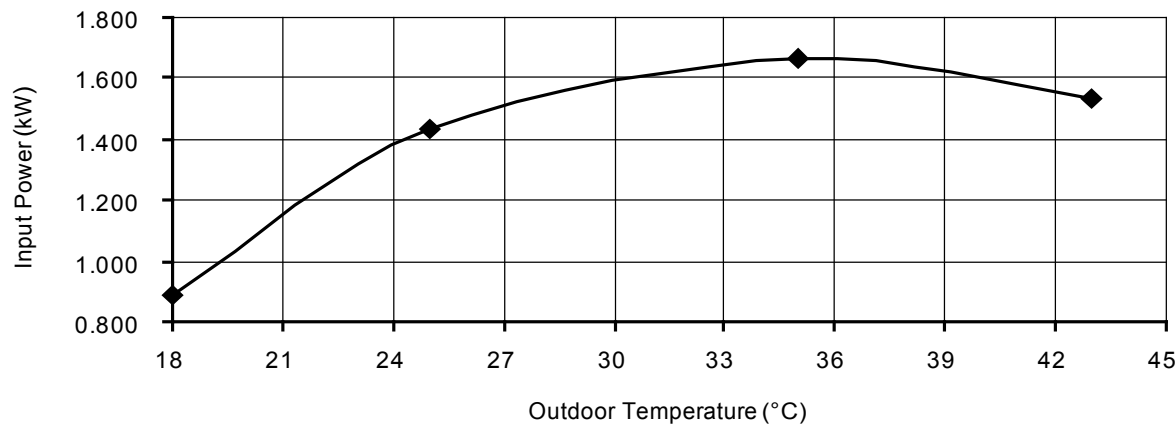
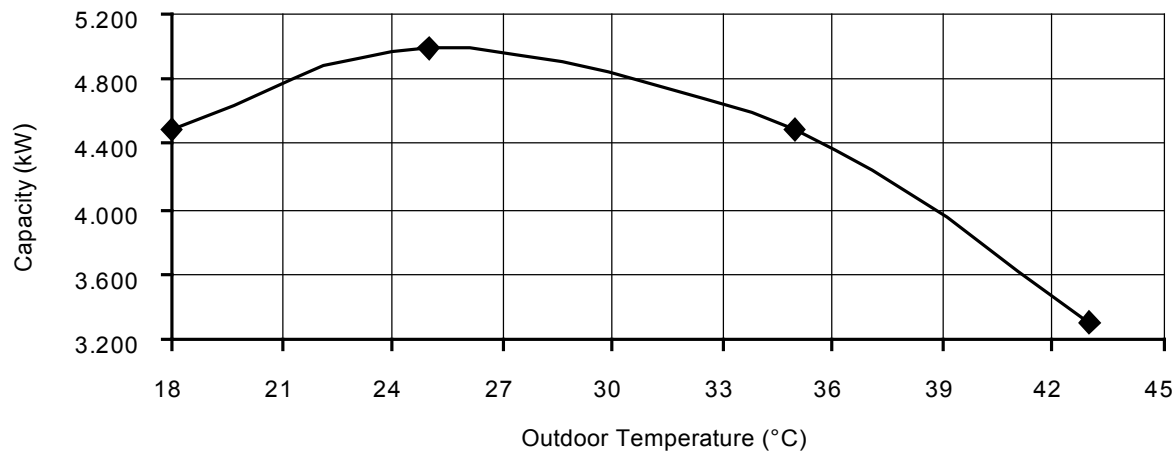
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

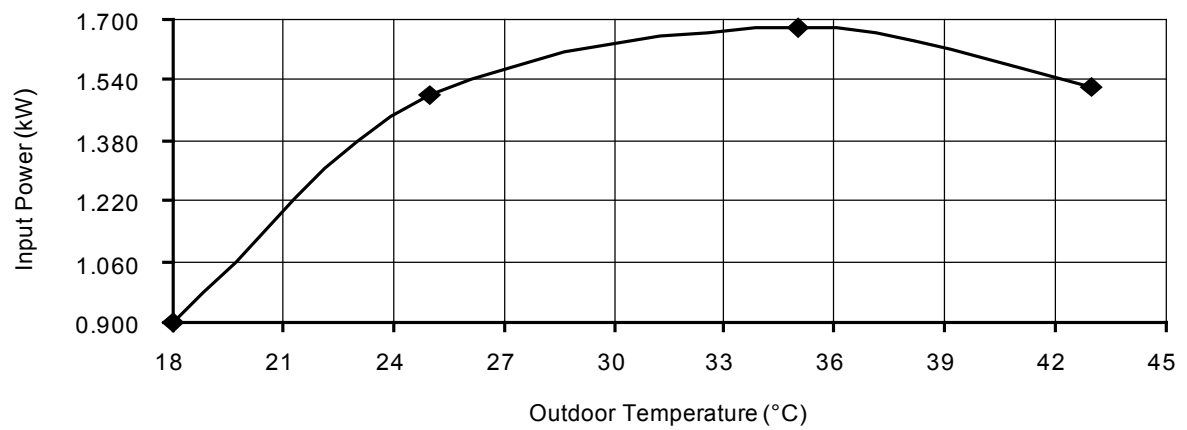
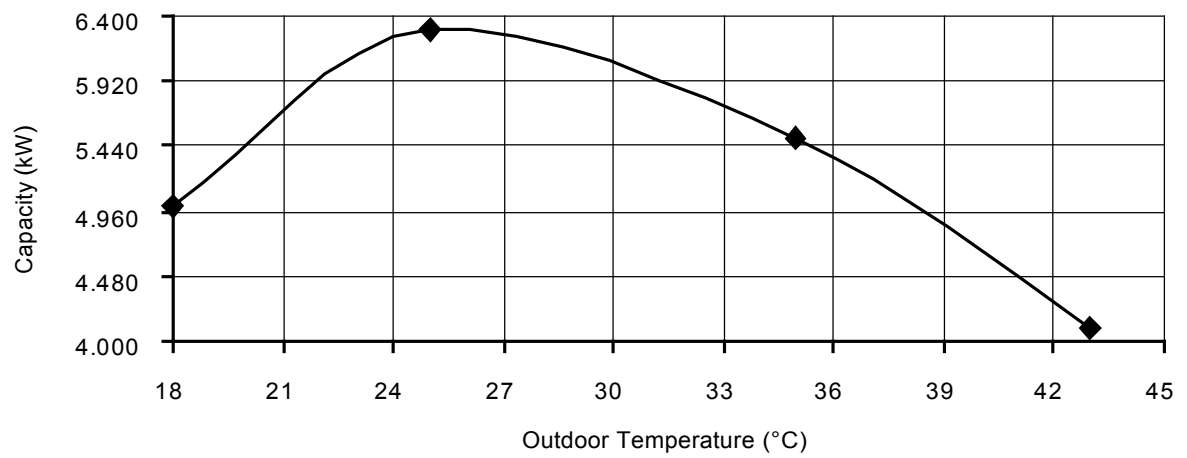
Condition

Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

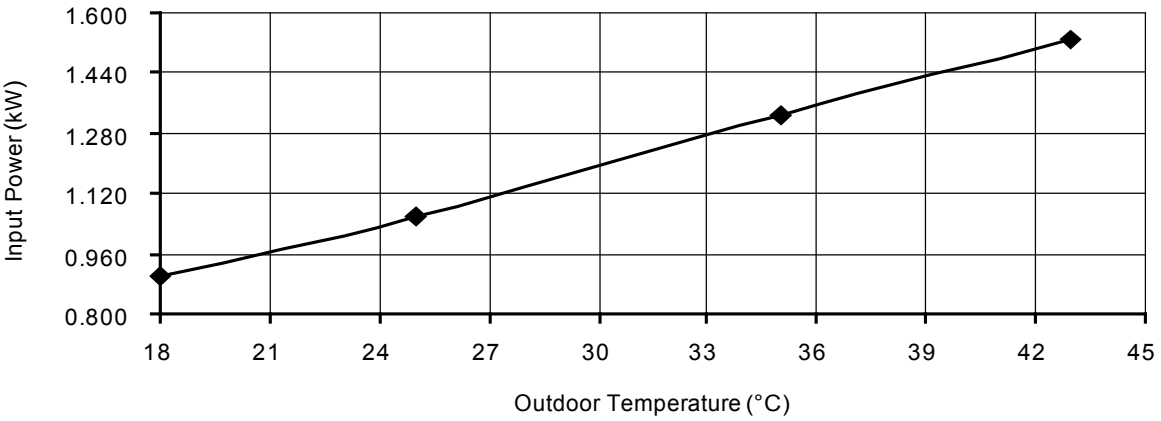
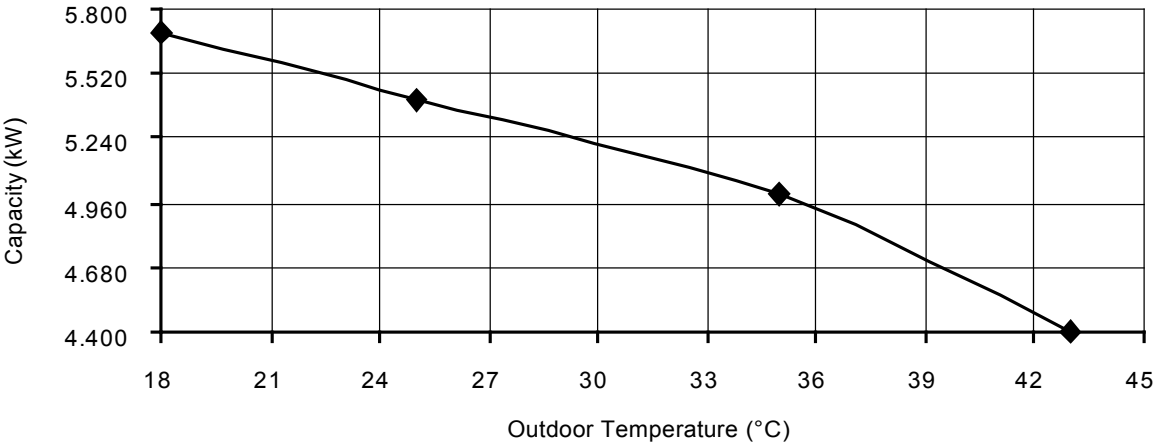
Indoor water outlet temperature : 14°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 23°C
Indoor water outlet temperature : 18°C
Piping length : 7 m



Heating Characteristics at Different Piping Length

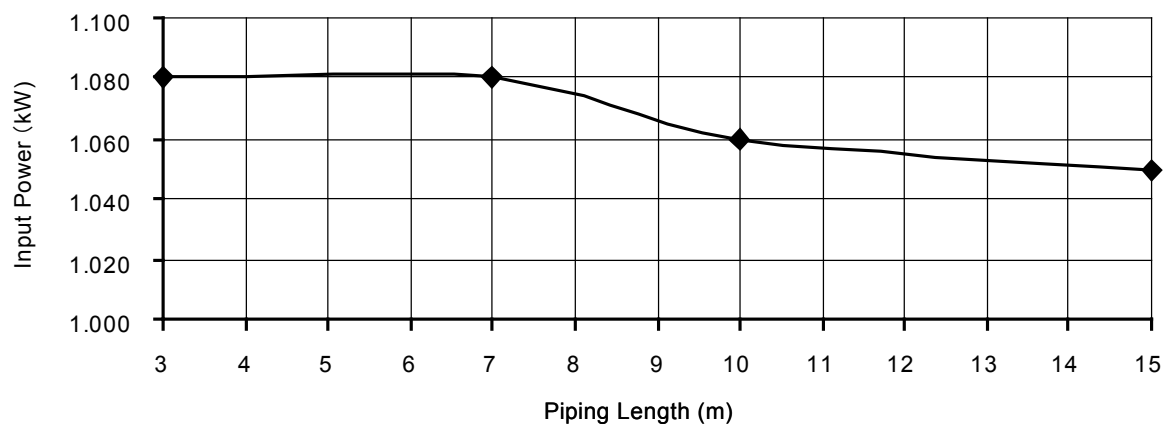
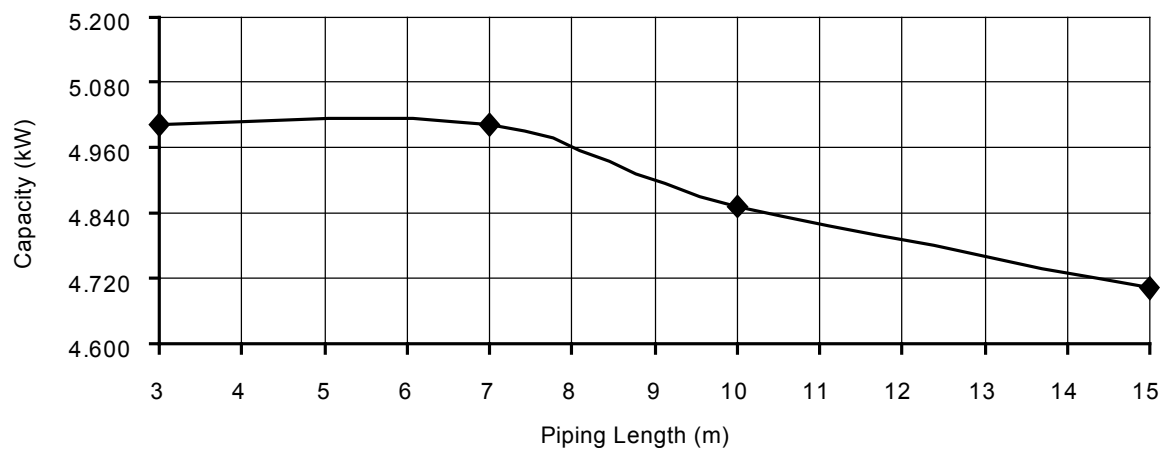
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

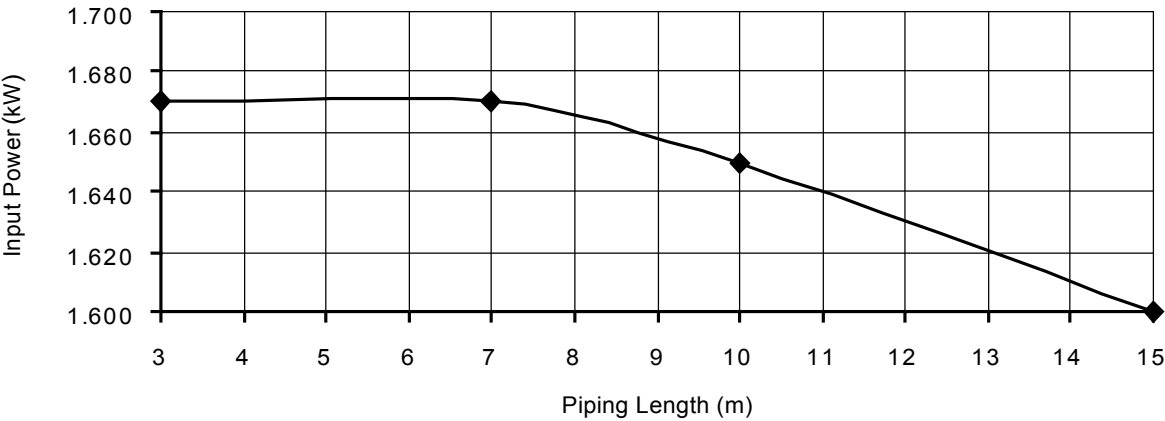
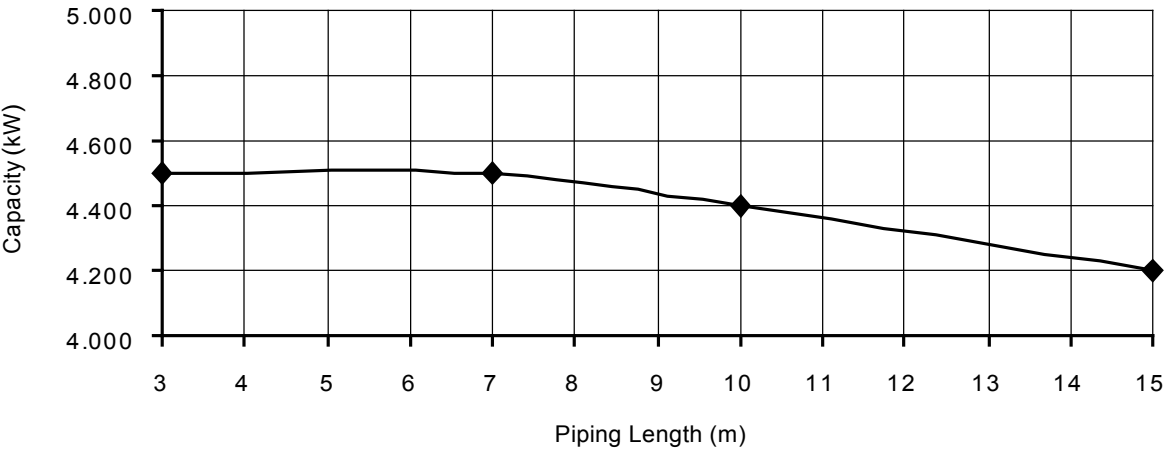
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Piping Length

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



WH-ADC0309H3E5 WH-UD07HE5-1

Heating Characteristics at Different Outdoor Air Temperature

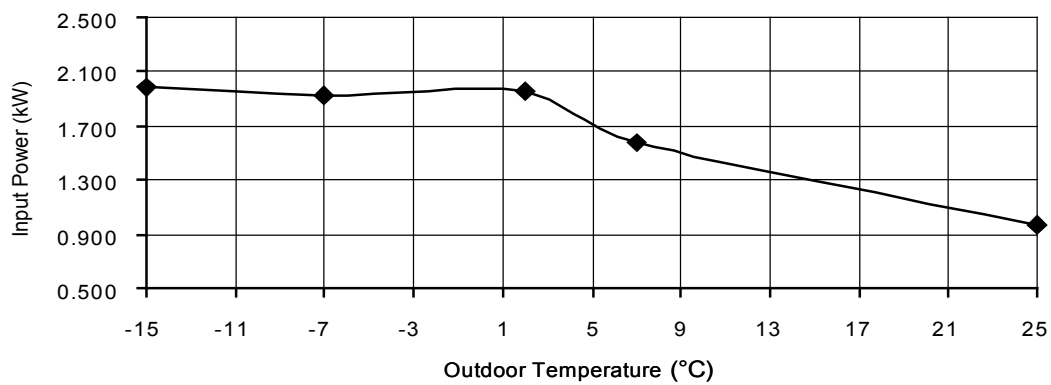
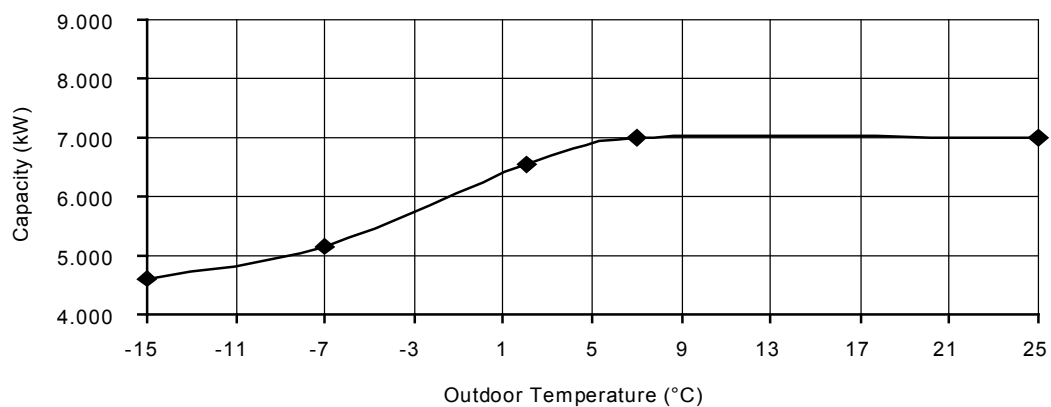
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

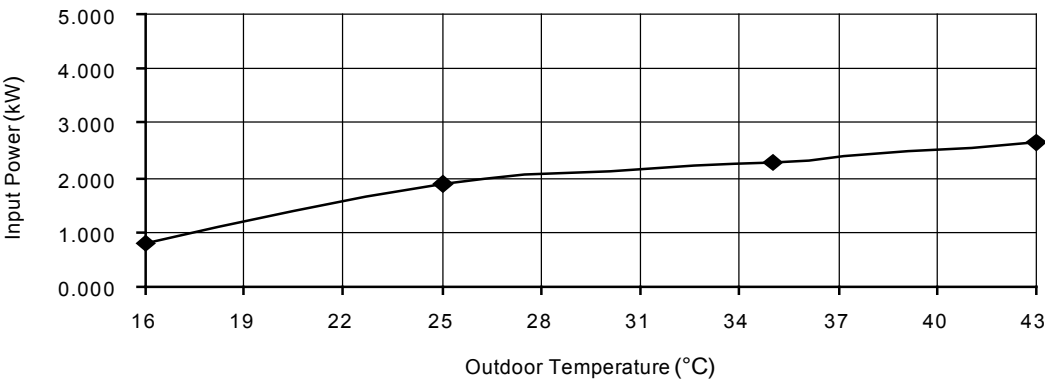
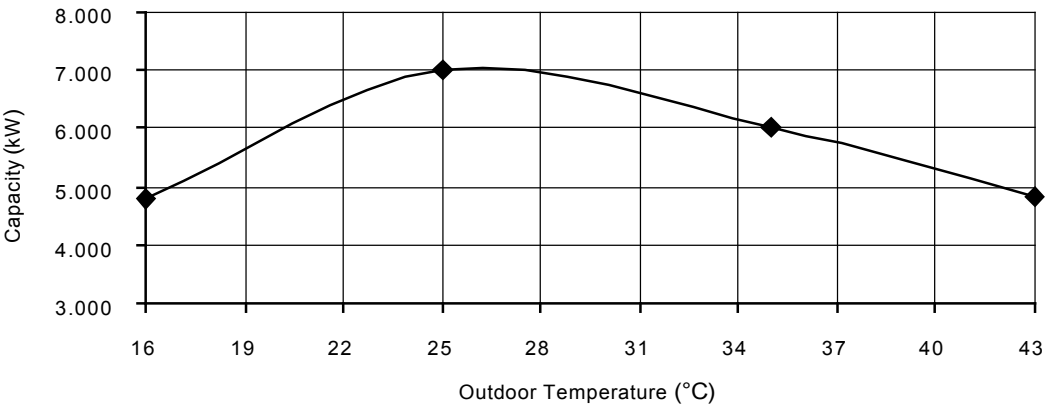
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

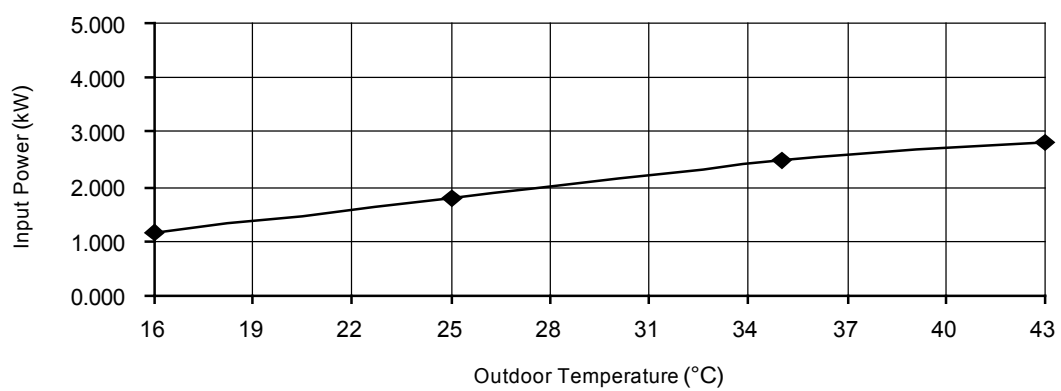
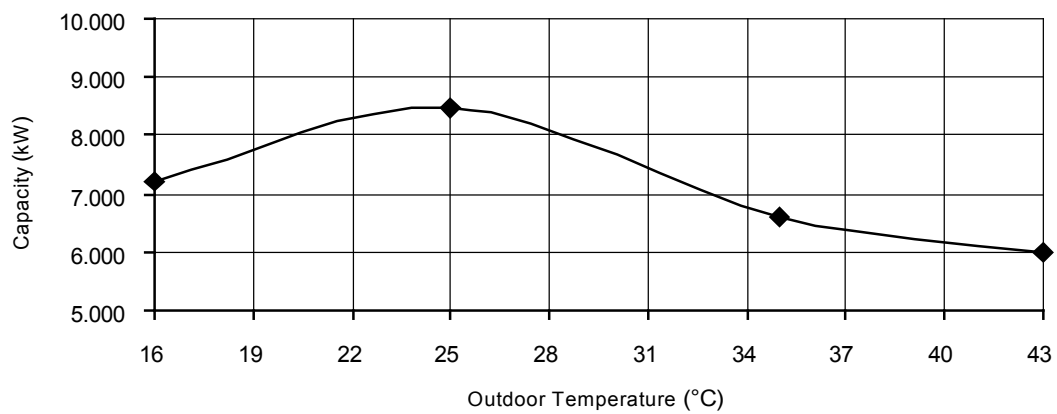
Condition

Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

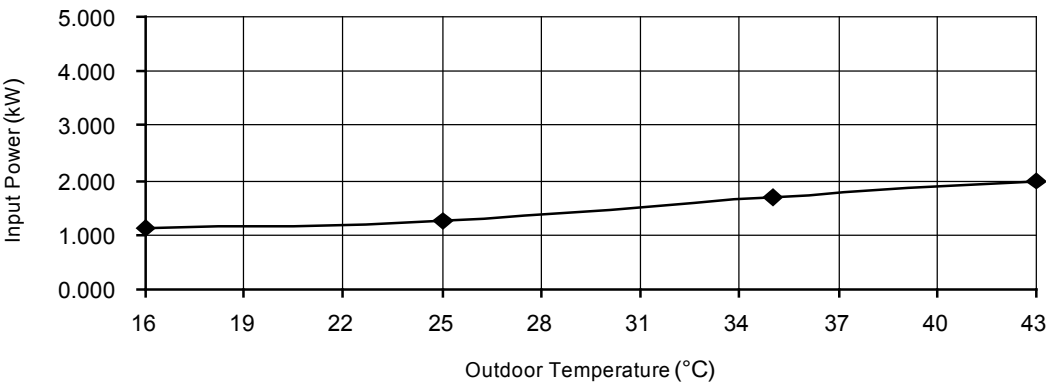
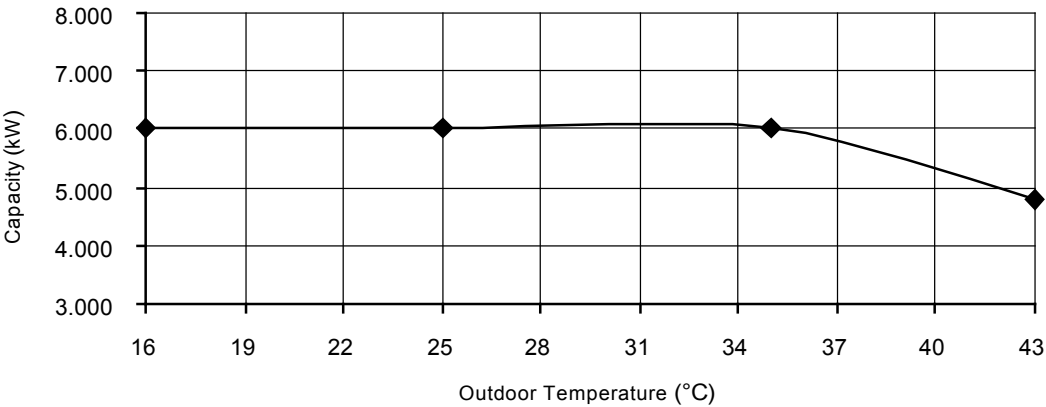
Indoor water outlet temperature : 14°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 23°C
Indoor water outlet temperature : 18°C
Piping length : 7 m



Heating Characteristics at Different Piping Length

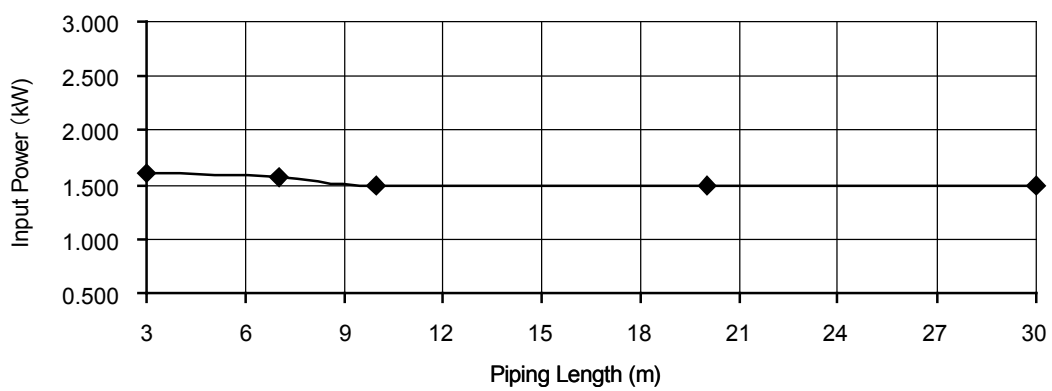
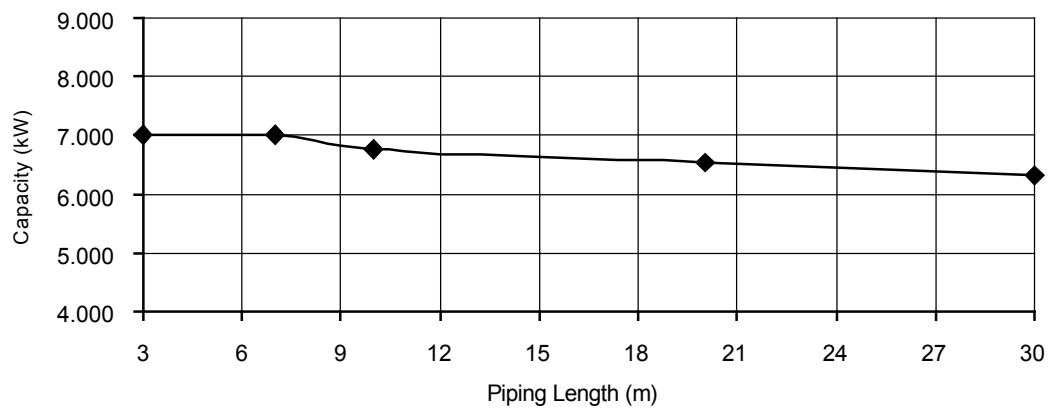
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

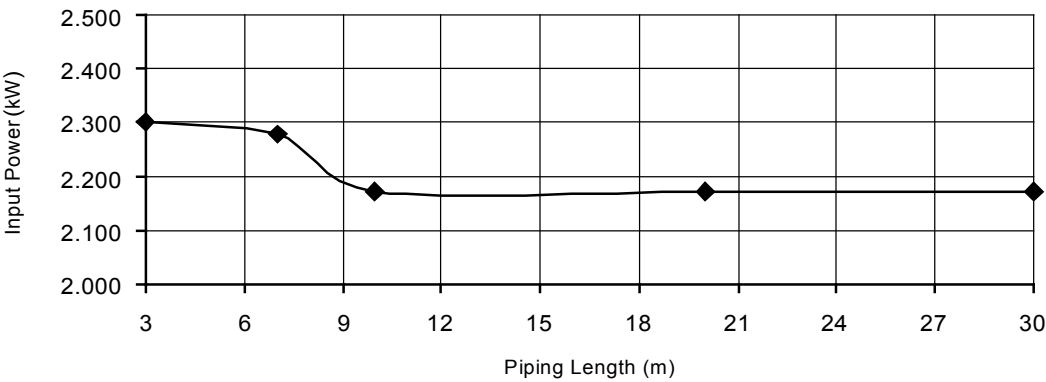
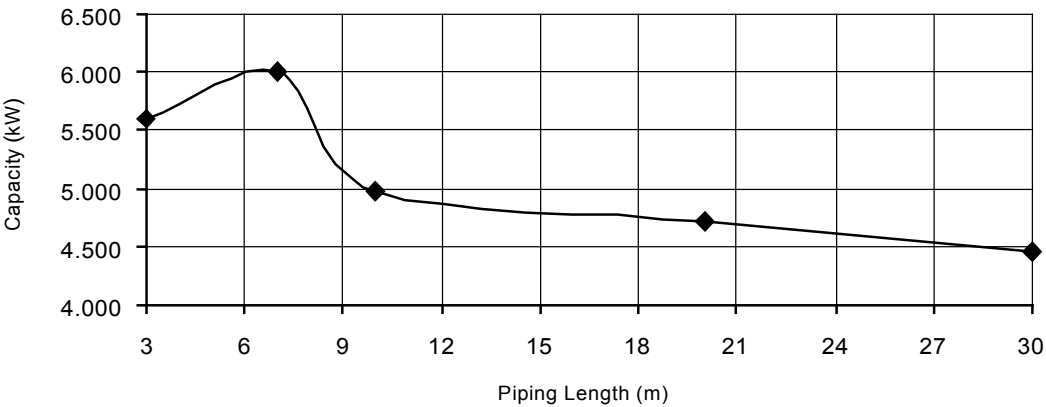
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Piping Length

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



WH-ADC0309H3E5 WH-UD09HE5-1

Heating Characteristics at Different Outdoor Air Temperature

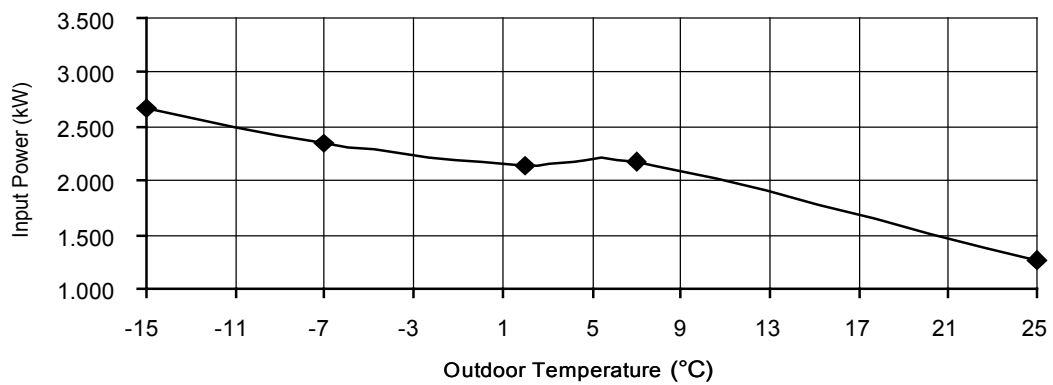
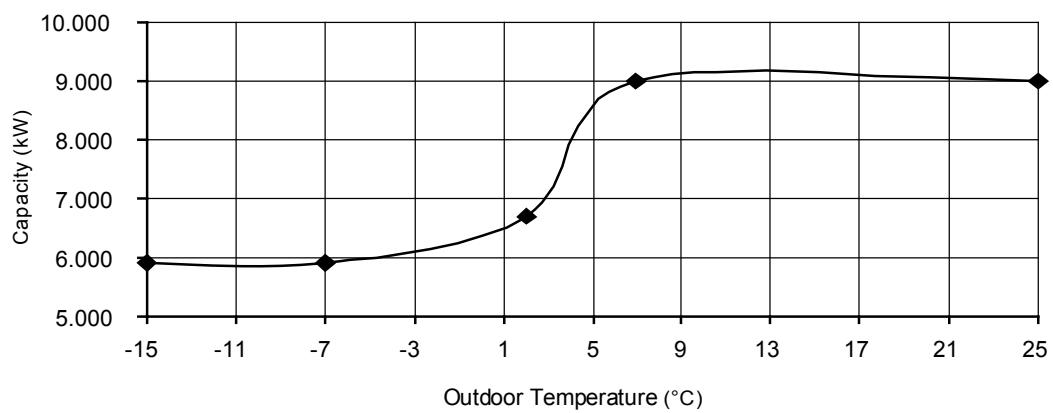
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

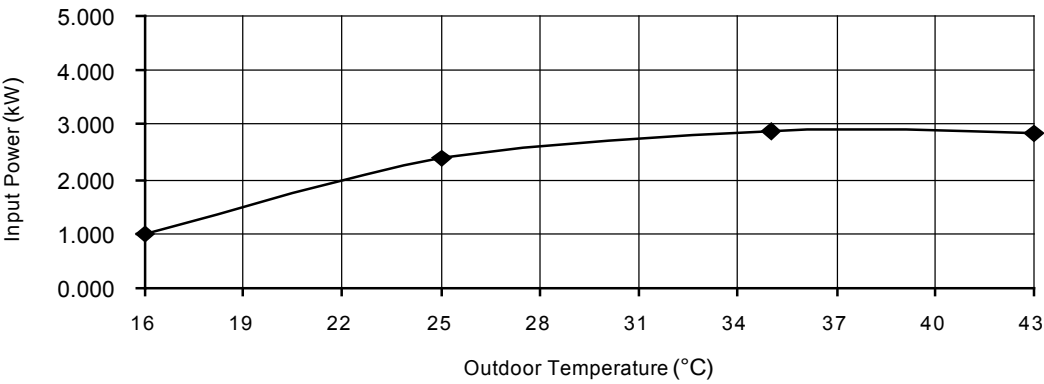
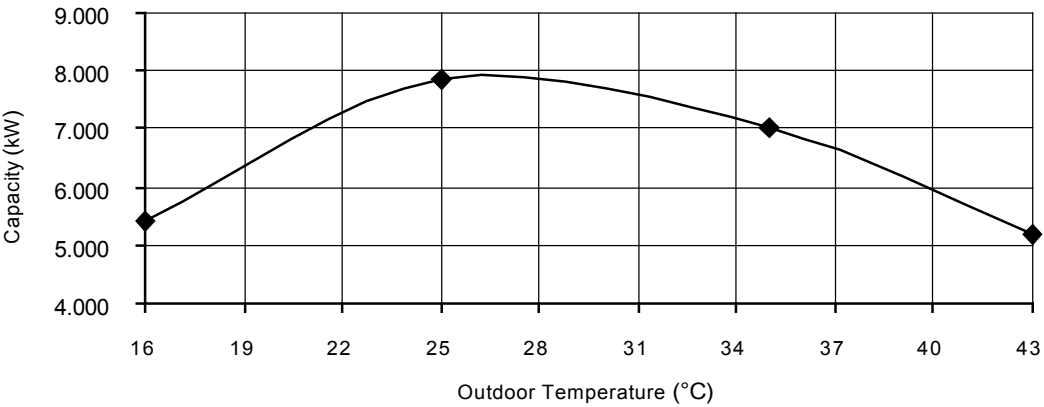
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

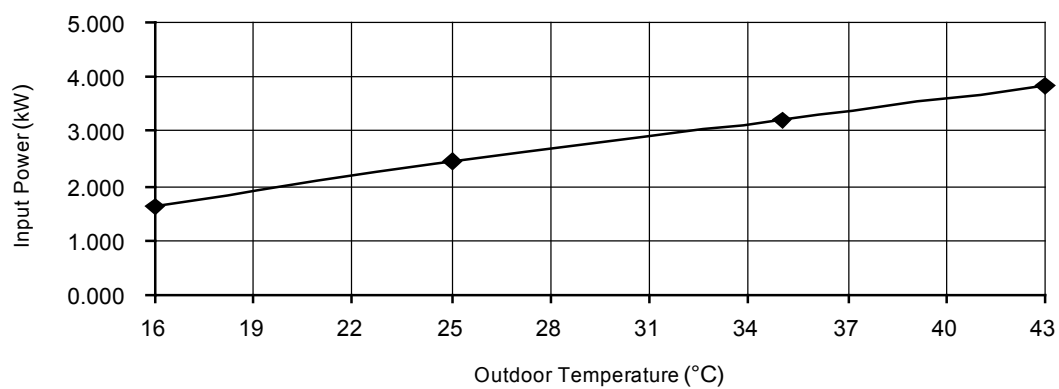
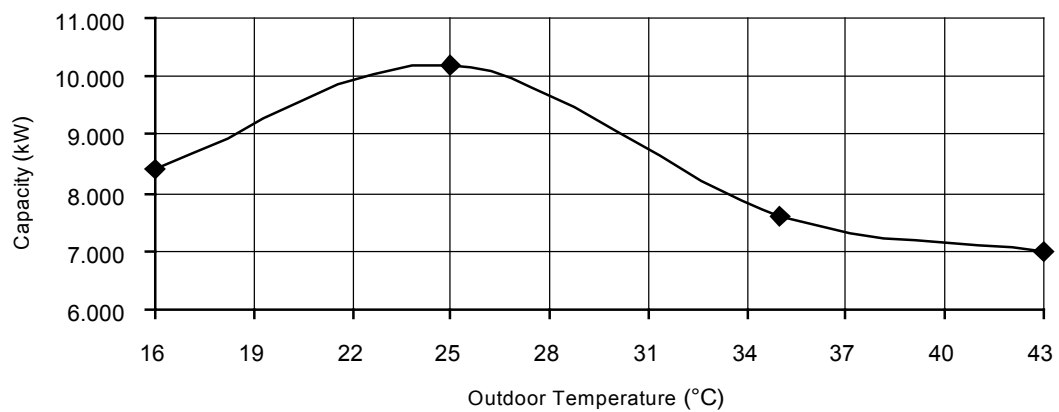
Condition

Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

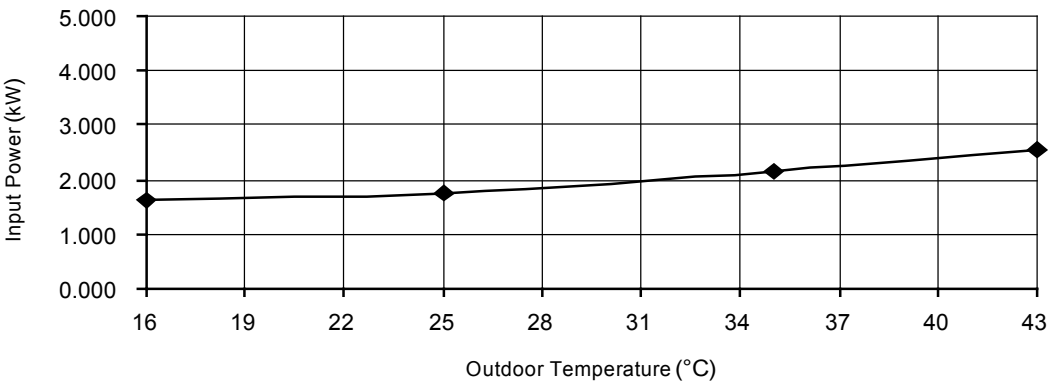
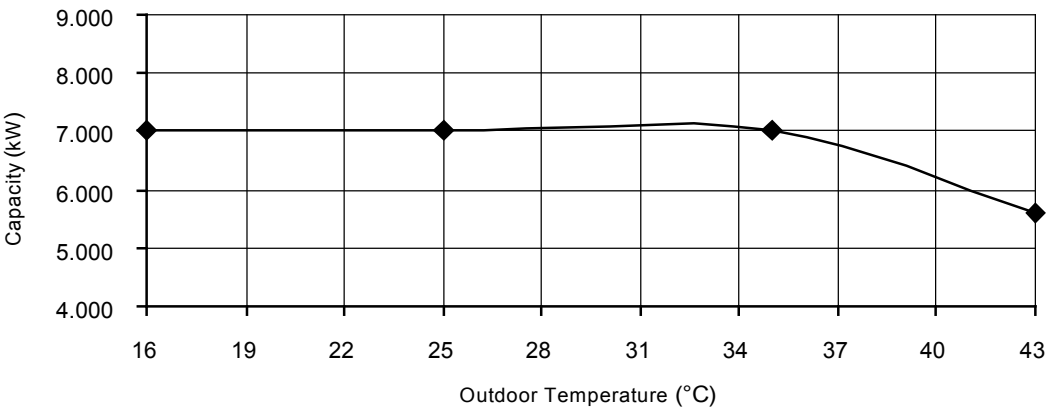
Indoor water outlet temperature : 14°C

Piping length : 7 m



Cooling Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 23°C
Indoor water outlet temperature : 18°C
Piping length : 7 m



Heating Characteristics at Different Piping Length

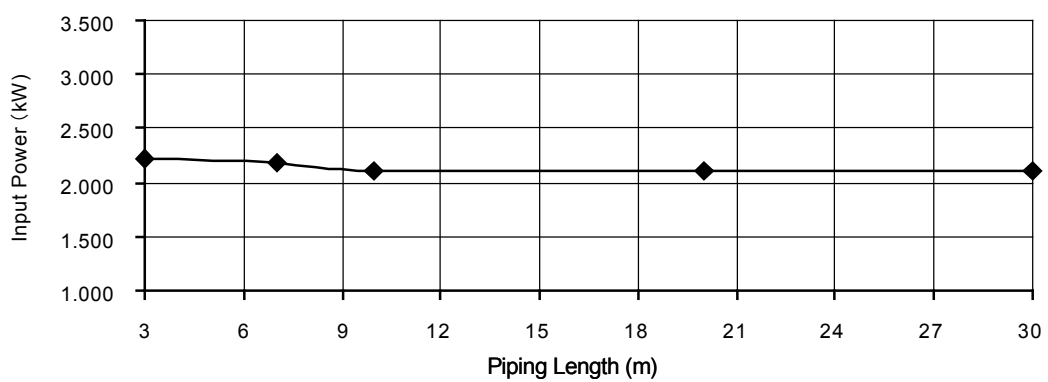
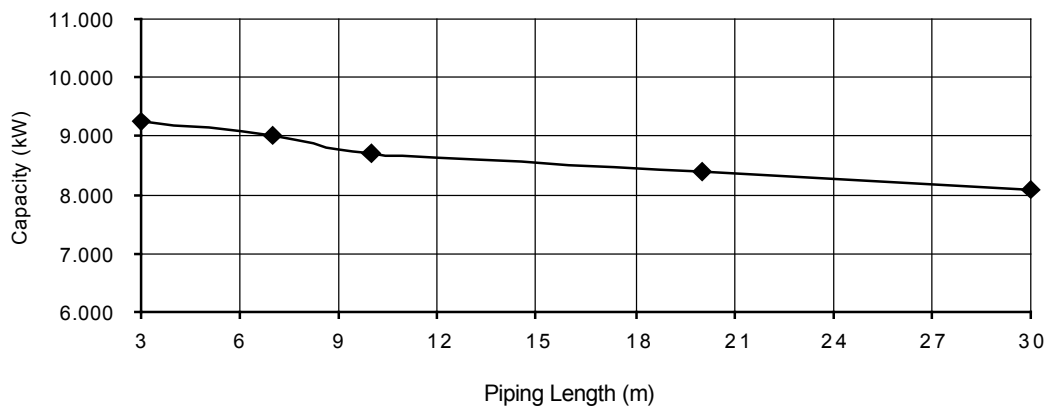
Condition

Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

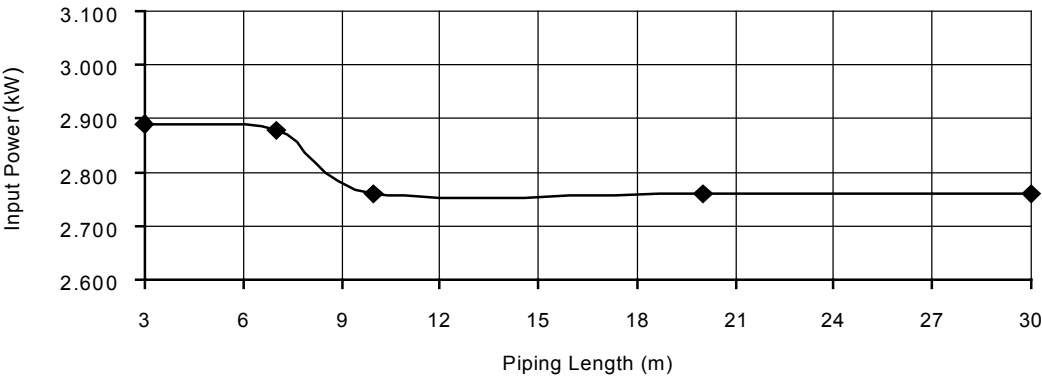
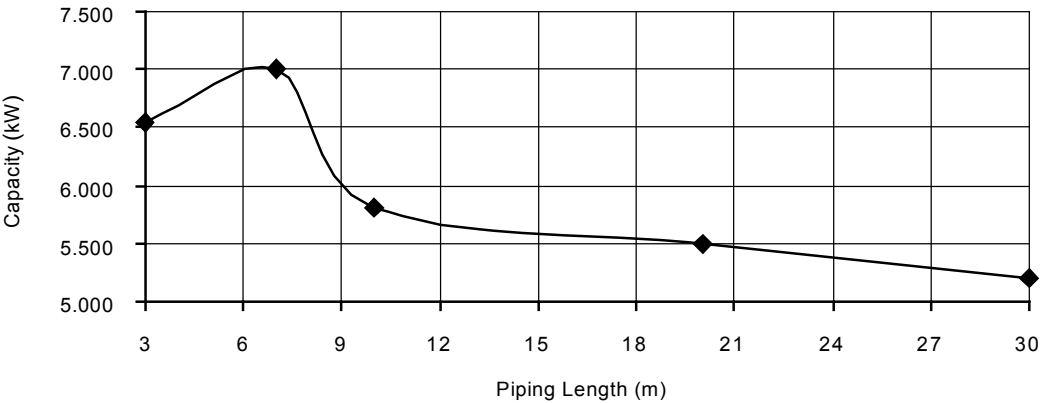
Indoor water outlet temperature : 35°C

Piping length : 7 m



Cooling Characteristics at Different Piping Length

Condition
Outdoor air temperature : 35°C (DBT), -°C (WBT)
Indoor water inlet temperature : 12°C
Indoor water outlet temperature : 7°C
Piping length : 7 m



Heating Capacity Table

WH-ADC0309H3E5 WH-UD03HE5-1

Water Out (°C)	30		35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	3200	1260	3200	1390	3100	1520	3000	1640	2800	1780	2750	1920
-7	3200	1080	3200	1190	3200	1340	3200	1480	3200	1670	3200	1860
2	3200	820	3200	900	3200	1030	3200	1160	3200	1330	3200	1490
7	3200	580	3200	640	3200	770	3200	890	3200	1050	3200	1200
16	3200	500	3200	550	3200	640	3200	720	3200	860	3200	990
25	3200	420	3200	460	3200	550	3200	630	3200	730	3200	820

WH-ADC0309H3E5 WH-UD05HE5-1

Water Out (°C)	30		35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	4200	1750	4200	1940	3800	1960	3400	1980	3200	2050	3000	2120
-7	4200	1460	4200	1620	4000	1720	3800	1820	3700	1950	3550	2080
2	4200	1220	4200	1350	4200	1500	4200	1650	4150	1860	4100	2070
7	5000	970	5000	1080	5000	1280	5000	1480	5000	1680	5000	1890
16	5000	830	5000	920	5000	1150	5000	1380	5000	1530	5000	1680
25	5000	740	5000	820	5000	1020	5000	1220	5000	1350	5000	1490

WH-ADC0309H3E5 WH-UD07HE5-1

Water Out (°C)	35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	4600	1980	4600	2190	4600	2400	4550	2630	4500	2860
-7	5150	1920	5075	2140	5000	2360	4900	2450	4800	2540
2	6550	1960	6575	2290	6600	2620	6300	2815	6000	3010
7	7000	1570	7000	1835	7000	2100	6900	2345	6800	2590
25	7000	970	6740	1140	6480	1310	6240	1430	6000	1550

WH-ADC0309H3E5 WH-UD09HE5-1

Water Out (°C)	35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	5900	2660	5650	2820	5400	2980	5200	3080	5000	3180
-7	6550	2380	5850	2610	5800	2880	5800	2980	5800	3080
2	6700	2140	6650	2380	6600	2620	6300	2815	6000	3010
7	9000	2180	9000	2485	9000	2790	8950	3245	8900	3700
25	9000	1260	8660	1475	8320	1690	8030	1850	7740	2010

Cooling Capacity Table

WH-ADC0309H3E5 WH-UD03HE5-1

Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
18	2400	420	4400	730	3700	490
25	3200	730	4100	860	3500	590
35	3200	1040	3900	1070	3300	740
43	2900	1200	3500	1200	3000	880

WH-ADC0309H3E5 WH-UD05HE5-1

Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
18	4500	890	5000	900	5700	900
25	5000	1430	6300	1500	5400	1060
35	4500	1670	5500	1680	5000	1330
43	3300	1530	4100	1520	4400	1530

WH-ADC0309H3E5 WH-UD07HE5-1

Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
16	4800	800	7200	1160	6000	1130
25	7000	1900	8470	1780	6000	1270
35	6000	2280	6600	2480	6000	1680
43	4850	2650	6000	2820	4800	1980

WH-ADC0309H3E5 WH-UD09HE5-1

Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
16	5400	1000	8400	1620	7000	1610
25	7850	2400	10200	2460	7000	1770
35	7000	2880	7600	3200	7000	2150
43	5200	2850	6990	3840	5600	2550